

合會為表彰香港生產商創立的傑出品牌,提升港產品的知名度,並增強社會各界及海外商 家、消費者對本港品牌和廠商的認識,將於本年十二月十一日至二零零零年一月二日舉行第三十四届「香 港國際工業出品展銷會」的同時,舉辦首屆「香港十大名牌」選舉活動,評選本地最卓越的十個品牌。

參 賽 資格:參賽品牌必須為香港公司直接擁有,且首次註冊於香港。有關品牌下可有不同類別的產品, 且產品的銷售地亦不局限於香港;

參賽公司必須為第三十四屆「工展會」的參展商;

每家參賽公司的參賽品牌祇限一個。如參賽公司為一家貿易公司,則須向主辦機構證明擁 有該品牌之專有權。

項:設得獎名額十個。得獎者將獲頒「香港十大名牌」證書及獎座,並允許將有關稱號及 "香港十大名牌"之標誌用於推廣得獎品牌的產品。

判: 由政界、工商界及其他社會知名人士組成的評審團負責評審。評審準則側重於品牌的知名 度、產品特色、創新意念、品質、包裝和環保等方面。

**參加辦法及截止日期**:有興趣參賽者,請填妥「工展會」參展申請表格及「香港十大名牌選舉」參加表格, 以傳真(號碼: 2811 9156) 或郵客逕交「工展會」管理機構立新國際展覽公司。參賽者 報名後須根據主辦機構之通知,提供詳細、準確、客觀的資料,連同參賽品牌之產品樣本、 相片及產品介紹冊於一九九九年十月廿一日之前送交主辦機構。

公佈結果日期:一九九九年十二月十六日,得獎名單將在頒獎典禮上隆重宣佈。 詢:香港中華廠商聯合會梁婉婷小姐(電話:2545 6166 內線 619)。

# 政府應加強對中小企業 在應用資訊科技的援助

步入九十年代以來、經濟全球化、自由化的 趨勢日益增強,科學技術突飛猛進,特別是資訊 科技的快速進步和電子商務的崛起,促使企業的 營商方式發生了翻天覆地的變化,越來越多的企 業透過國際電腦網絡傳遞商業信息、開展無紙貿 易,以及在全球範圍內調度、組織生產經營活動。

資訊科技的興起為香港廣大中小型企業帶來 了不可限量的商機。例如,互聯網的廣泛運用打 破了地域和時空的界限,通過互聯網進行電子交 易,企業可以用低成本、高效率的方式獲取信息、 接觸大量的潛在客戶、推廣產品和服務、開拓新 市場,而無需耗資耗力在當地設立辦事處或興建 有形的營運設施。同時,企業可更方便、更快捷 地與客戶和供應商直接溝通,保持緊密聯絡,既 能縮短生產周期,減少存貨和提高反應能力,又 能為客戶提供更優質、更具效率的服務,從而增 進商業關係。這對於經營資源不足、人力財力相 對有限的中小型企業,尤其有莫大裨益。

然而,資訊時代的來臨亦對中小企業的資源 配置、經營理念和管理能力提出了新的要求。許 多中小企業嚴於經營資源所限,在資訊科技運用 方面相對滯後,亦存在認識不足的問題,根據香 港政策研究所的調查,本港中小型企業的互聯網 使用率僅為17%, 遺低於公營機構的51%和政府部 門的88%。本會較早前的一項專門調查亦發現,被 訪的中小型製造企業有超過八成未曾透過電腦取 用商業信息,而互聯網的使用率僅為13%,電子郵 件的使用率為23%。可見,本港中小型企業對資訊 科技的應用尚處於起步階段

為了推動中小企業採用資訊科技,提升長遠 競爭力,本港應營造一個有利於高新科技發展的 社會環境,政府尤應從以下幾個方面加以扶持和 催谷:一是組織多種形式的推廣、宣傳活動,提 高中小型企業對資訊科技的認識,特別是激發其 對電子商貿的重視和興趣;二是開展專題研究, 加強輔導和支援工作,協助中小企業開發和應用 適用性的資訊技術(Appropriate Technology); 三是提 供適當的財務支持和稅賦優惠措施,扶植中小型 高科技企業,並鼓勵一般企業購置技術設備以及 增加對相關的研究、開發和培訓活動的投入,例 如可對有關的支出給予補貼和稅項扣減等;四是 強化人力資源的培訓、組織更多適合中小型企業 的培訓課程和研討會,並鼓勵科技人才到中小企

政府方面亦應增加投入、加速發展適用於中 小企業的資訊科技基礎設施,促進本港基礎網絡 架構的建設,降低業界採用資訊科技的成本。此 外,鑑於本港大多數的中小企業已在國內開展貿 易、投資業務,特區政府還應致力於推動本港與 內地在資訊科技領域的交流與合作、當務之急是 應改善兩地的通訊聯絡,加強資訊交換,以及放 寬對內地資訊科技人才的入境限制等。

第一	屆	香	港	+	大	名	牌	選	舉	參	加	表	椎
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公司名稱: 傳 直: 公司地址:

(英文 (中文) 祭審品牌:

品牌註冊地及日期: 產品種類: (歡迎自行複印表格,或從香港中華廠商聯合會網頁下載。網址:http://www.cma.org.hk)。 一九九九年六月號 企業雄才 ①

編輯 EDITOR 企業銀才編輯委員會 Virun Kong Entrepreneur Editorial Board

廣告差詢 ADVERTISING ENQUIRIES 順資會公開及刊物館 CMA PR & Publications Division

承仰 PRINTER 螺林印刷有限公司 Sunland Printing Limited 寄海标调度同2程康民工業中心2208室 Room 2203, Hong Man Ind. Centre, 2 Hong Man S Chall Wan, Hong Kong

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## 慶祝千禧世紀盛事

# 第三十四屆香港 「工展會」

承接去年的佳績,廣商會今年再接再屬,假添馬艦舉辦跨世紀的第三十四屆「香港國際工業出品展銷會」(工展會),並以「共創佳績新紀元」為口號,象徵本港製造業群策群力,在踏入新紀元再關高峰,全力向高科技、高增值發展。

今屆工展會的會期由今年十二月十一日至明年一月二日為止,除展銷本港傳統的優質產品外,將設有「科技館」、「中西部地區館」、「澳門館」及「美食廣場」,以展示本港科技的最新面貌、澳門本地的製品及為入場人士提供本港及內地

各省市特色美食。此 外,更特別設有「兒童 天地」,擺放各式兒童 產品及遊戲攤位,使 工展會成為一家老少 購物消開的好去處。



本會會與與數獎(古五)、常務則會是兼工服會常設委員會主席從乃榮(左五)、前晉長 兼第三十四屆工服會審閱委員會制注席業慶忠(在四)、副晉長機永棋(左四)、科爵 (左三)、前晉氏兼第三十四屆工原會需要員會制注原建文場(左三)、部晉長幾韓 (左二)、會長助理林泰甫(左二)、秦華縣三十四屆工房會的會部長悉元(成(左一) 及立新國際展覽有限公司總經理王泰羅(在一)在工展會配音會上合編。

### 爲中國和港澳 經濟交流提供良機

本會於五月十八日舉行記者招待會,由本會會長 架放榮公佈今年第三十四屆工展會的參展細則及薄備 情況。他表示,除了張興本港工業發展、刺激本地消 費,舉辦今屆工展會的目的是要繼續推廣香港的經濟 費,與放漁對外貿易,坐會長又向在場的記者簡介今 年工展會的重點節目,出席今次午宴及記者會的傳媒 代表約有數十人。



本會會長梁欽裝(中)、常務副會長兼 工展會常設委員會主席梁乃榮(在) 及副會長兼第三十四届工展會籌備委 員會副主席葉慶忠(右)主持第三十四 屆工展會記者招待會。

本屆「工與會」的原期跨越千禧,並適達澳門回歸祖國,意義非常重 大,本會將於十二月二十日澳門回歸祖國首天及十二月三十一日除夕夜 安排大型慶祝活動,與民同數,本會去年首次在「工展會」設「科技館」 及「澳門館」。向市民展示澳門包羅萬有的本土製品及本港的高科技產 。成績要然,參閱上結釋不絕。該會今年將進一步擴大兩館的規模, 成為獨立展館,邀請更多企業參展,藉此加深本港市民對澳門工業及本 港科技發展的認識。

### 中西部地區館

架會長並表示。香港與內地之間的經貿活動日益頻繁、為進一步加 強開地企業的合作。今屆工展會將在傳統以零售為主的模式上、增加業 務治談的內容。包括邀請內地省市政何或工商機構組織企業來港參展。 除向本港市民介紹當地產品外,更可用自場設施到衰減台及會議室進 行招衙引致及獲洛談活動。本會国時並將提供一籃子的服務,協助安 排道些參展關在港招商時有關的工作。



## 香港十大名牌選舉



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### 吉祥物設計比賽

為慶祝新紀元的來臨及加強市民對「工展會」的認識,今屆工展會特 別舉辦「直轄物設計此賽」、得獎作品將被採用作「工展會」吉祥物,成 為「工展會」的標記,比賽設冠軍一名及優異獎五名,獎金豐富,冠軍 可獲港幣八千元,優異獎各得港幣一千元,歡迎全港市民踴躍參加,發

#### 工展小姐選舉

歷屆「工展小姐選舉」均是工展會的重 頭節目,為普羅大眾談論的焦點。今屆「工 展小姐選舉」總決賽已定於十二月二十四日 聖護節前夕舉行,並一改過去數屆在室內 進行的形式,移師往會場表演台,讓參觀 人士現場觀看及投票,希望增加他們對歷 史悠久的工展會之認識及參與。是屆「工展 小姐選舉」冠、亞、季軍的獎金及獎品非常 豐富,總值超過港幣一百萬元。



### 多項公開比賽歡迎市民參與

本會為增添會場熱鬧氣氣,今屆「工展 會」將安排更豐富、更精彩的節目,除邀請

本港及內地著名表演團體在會場演出,亦會邀請參展商贊助舉辦一些大 型時裝或綜合性表演,並設有「美食廣場」,及「兒童天地」,提供本港 及內地各省市特色美食及讓小朋友亦能享受參觀工展會的樂趣・此外, 本會將繼續舉辦多項比賽供入場人士及參展商參加,包括發揮小朋友創 作天份的「兒童繪畫比賽」、為攝影愛好者而設的「全港公開攝影比賽」, 以及鼓勵參展商把攤位佈置得美輪美奧的「攤位設計比賽」,務求令工 展會成為集娛樂、購物、消閑於一身的好去處。

主持第三十四屆「香港國際工業出品展銷會」記者招待會人士除會長 采款榮外,尚包括常務副會長兼工展會常設委員會主席樂乃榮;副會長 兼第三十四屆工展會籌備委員會副主席莱慶忠;副會長陳永棋、呂明華、 林輝實;副會長兼第三十四屆工展會籌備委員會副主席盧文端;副會長 陸增雜;會長助理林學甫;會董兼第三十四屆工展會宣傳部部長馮元侃 及立新國際展覽有限公司總經理王秉羅等。

### 工展會資料

展覽名稱:第34屆香港國際工業出品展銷會(工展會)

主 題:共創佳績新紀元 主辦機構:香港中華廠商聯合會

贊助機構:香港特區政府工業署 協辦機構:香港旅遊協會

香港生產力促進局

香港工業總會 香港中國企業協會

香港貿易發展局

澳門廠商聯合會 澳門中小企業協准會

香港總商會 香港中華總商會

管理機構:立新國際展覽有限公司 期: 1999年12月11日至2000年1月2(展期為二十三天)

開放時間:逢星期一至五

上午十一時至晚上九時

逢星期六、日及公贸偏期

上午十一時至晚上十時 上午十一時至晚上十時

12月20日(星期一) 12月24日(星期五)

上午十一時至零晨十二時

12月31日(星期五) 點:香港中環添馬艦

上午十一時至零晨二時

場地面積:二萬平方米

羅位數量 :室內標準攤位(約四百五十個)及室外露天攤位(約二百個)

合共約六百五十個

**繼位價目**:室內標準攤位-港幣二萬五千元

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中國投資集團有限公 人物專訪 主席及行政總裁

王英偉

英偉公務繁忙,除出掌中國投資集團有限公司主席及行政總裁外,更擔任多項 公職,包括第九屆全國人民代表大會香港區代 表、香港工商專業聯會主席等

王英偉於一九九二年離開政府,結束他十七 年的公務員生涯,當時四十歲的他認為年紀並非 問題,決定重新開始另一事業。他加入嘉華集團 擔任副行政總裁,從工作中取得豐富的中國貿易 經驗。他表示,當時很多內地公司都是國營,因 此到內地做生意會發覺自己往往要與政府官員而 非一般商人打交道。這位由政府高官搖身變成的 商界強人很快便和內地的商業夥伴同聲同氣。他 於一九九四年自組公司,創立中國投資集團有限 公司,而他的業務有九成在中國大陸。

由於工作關係及經常要出席全國人大會議, 王英偉每年大部份時間均在內地。他說:「中 國是一個龐大的市場,現時擁有二億人口的美 國已經是世界最大的消費市場,如果中國十二 億人口能有足夠的購買力,則可會是一個更應 大的市場,」

不過,這個潛力優厚的市場也需要時間發 展。中國於一九七八年實行改革開放,只不過 是二十年前的事,自此中國便不斷進行改革。 目前中國正面對兩大嚴峻的難題,就是國企改 革和加入世界貿易組織,

「中國改革至今都很成功,內地的營商環境 正不斷改善,內地人士和港商及外商合作做生 意的經驗也日益豐富,企業領導不再是官方人 員,法制漸趨完善,並且鼓勵貿易發展。」

整體而言,他相信中國正逐步改善,維持穆 定及百分之七至八的經濟增長是相當重要,中國 再過二十年,十二億人口都會漸漸成為消費者。

作為全國人大委員,他明白內地的法律制 度是需要急切改革。由於中國輻員廣闊、中央 政府雖然頒佈法例,但要在省政府推行則並不 容易,加上貪污風氣令法例難於落實執行。

香港過去亦曾經面對貪污問題。除了最立 廉政公署,香港政府更以「高薪養廉」的策略來 確保公務員廉潔無私,藉此遏止貪污風氣,目 樣地,內地政府亦將推行體系改革,提高公務 員的薪酬;法律制度正不斷改善,有更多的法 律專業人士可滿足需求, 法律精神亦逐步傳動 整個國家。

#### 他建議那些有意在內地投資的人士要注 意幾點:

- 1. 避免投機取巧,要從事正當公平的<sup>業務</sup> 投資;
- 2. 要有長遠投資的耐性,不要期望即時回 報,因為由人才培訓、與建設施、建立 零售及批發的渠道,到市場分析及建立 人際關係等都需要相當時間,故往往常 要三至五年才可獲得投資回報;
- 不要把中國看成一個龐大市場,中國領 個省份有不同法規,可自成一個獨特的 市場。

王英偉的業務遍及內地多個城市,包括天 津、杭州、珠海和山東。該公司的核心業務 是投資內地的基建項目,如收費大橋及高速 公路等,

投資中國基建的不只是王氏的中國投資集 團,其他大企業如長江集團和新世界集團也有 同類的投資,像中國投資集團這類中型公司如

王英偉相信做生意講求先知先覺,洞悉先機, 他的公司是首間以合資企業形式參與投資天津 交通基建項目的港資公司。他認為,做生意講 求信譽,正如他正在參與杭州運輸局的一項工 程時,又準備爭取寧波另一宗基建項目工程。 他建議寧波的客戶直接致電杭州運輸局,查詢該 局對集團的看法,結果翌日,他就成功贏得寧波 的客戶。他終於明白大公司不感興趣的中型項目 就是他的機會,他的公司有優勢承接這些工程。

「另一方面,由於內地出現通縮,集團在廣 州和武漢的連鎖店零售業務都未如理想,現時 對於零售業和集團均是一個艱苦的經營時期・」 他皺眉說。

集團還有很多不同類型的投資,包括於一 九九五年成功收購專門從事蒸餾水製造的城市 食品有限公司;成為本港著名之電影發行及影 院經營機構洲立公司集團之聯營公司,發行和 路迪士尼電影,經營美麗華、翡翠及明珠(預 計於六月重開)等影院。集團選計劃待股票市 場轉旺時在本港上市。

王英偉是一個公眾人物。他經常就本港各 項社會問題在報章發表意見,如居港權、合併 兩個市政局和改革政府運作。王氏如此投入計 會事務,理由就是要「回饋社會」。他表示,自 己在香港長大,大學畢業後便加入政府當政務 官,又得到政府保藍往英國牛津和美國哈佛等 大學深造,這一切都是香港社會給他的機會。

後來,王氏又出任香港基本法諮詢委員會 委員及香港特別行政區籌備工作委員會委員 過去十年,他一直為香港順利過渡而作前線的 審備工作。他把握這個千載難逢的機會,全力 以赴、但對於家庭、他多少要作出犧牲。

香港目前似乎問題多多。這位前政府官員 強調這些問題並非一夜之間發生。他解釋,在 香港回歸之前,港英政府為怕破壞社會穩定而 不敢作出改革(如教育、房屋及政府架構等), 道些問題如樓價飈升就自然在回歸後浮現出來。 故此不能歸咎於特區政府。他預計未來幾年可 能會出現更多問題。

他認為,香港和內地需要建立互信的關係。 他作個比喻說:兩者的關係就如母子相連,不 可分離,就像井水河水不可分開。假如我們對 內地心存疑慮,則她所做的都是惡行。主權移 交只是一個儀式,香港人需要有一個態度上的 轉變,香港和內地需要加強溝通,以增加彼此 的瞭解

香港由一個貿易港發展為工業城市以至今 日的服務中心、未來將會是科技中心、他表示、 目前雖然未必肯定香港發展科技是否可為,但 我們需要有抱負。香港應該力求進步,爭取成 為世界一流的城市。我們不應以新加坡、東京 或巴黎為對手,而應以倫敦和紐約等為目標。 我們一旦有了抱負,標準就會自然提高,如更 高的教育水準、更佳的服務、更清潔的環境及 更有效的政府,只有這樣香港才有更大優勢。

王英偉大部份時間都花在自己的業務上 其餘時間則奉獻給社會服務,最後才是家庭生 活,雖然他在香港大

部份時間要開會、但 無論多忙碌,他亦會 盡量抽時間在週末陪 伴兩個兒子。 他說, 兒子有一次要寫一篇 「我的父親」的文章 他寫父親要在許多不 同地方工作,很多時

只能在電視上看見他。 另外,多年前自己的外貌酷似一位 電視節目主持人,兒子便指着電視 叫「爸爸、爸爸……」

這個訪問結束後、王英偉又立 即要出席會議、然後飛往杭州公幹 就如平日一樣忙碌。

香港由一個貿易港路 展為工業城市以至今

日的服務中心,未來 將會是科技中心。他表示,目 前雖然未必肯定香港發展科技 是否可為,但我們需要有抱負。 香港應該力求進步,爭取成為 世界一流的城市。

● 企業権才 - 九九八年六月號

一九九九年六月號 企業雄才 ⑨



# 本會資深會董羅展常務會董 因病辭世

本 會資深會董羅展常務會董於本年五月六日因病辭世, 表禮樂於五月二十二日假紅蘭世界預儀館舉行。

羅國常董多年來為母會服務、貢獻良多、為致深切 資物、本會當日進行公營、由會保與教榮主祭、常務副 向長採乃吳宜肅祭文、前會長葉慶忠、陳永惟、呂明華、 廣文獨等開營、常務會實繫安泰、劉文煌、紫衍壽、周 齊、高麗慶節、彭顯華、楊學禮、馮元程、馮繼海、 李萬忠、蒙維、李仲海、嚴權核、周林邦、同是榮、高 、崔少全、林縣博、馮彥。始安全會會司斯由禮美國 委員雜巡議清、林孫操衛、青年委員會副主席梁縣跨 司斯高周百及會員讀者生等參與公祭、共美急思。辭經 時生自會集股榮、豫務副會自聚乃榮、會查高元程 嚴徵核以及香港修暨軽集業額會回位代表按蓋辭禮、

常務副會長梁乃榮在喪禮上宣證祭文,內容如下:

「今日,我們懷著沉緒的心情追悼羅展 先生。羅展先生於一九九九年五月六日 上午五時在伊利沙伯醫院與世長辭,積 閏享壽八十三歲。

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羅展先生生前是位積極務實的工業 家,過去數十年,羅展先生致力推動本 港樓膠案發展,對本港整體工業發展買 就良多。羅展先生為香港櫟膠要鞋業 數 可了大量工作,付出了舉生的心血,令人 萬分敬仰。

難展先生服務香港中華廠商聯合會 近五十多年,乃廠商會元老,自五十年 代開始,歷任廠商會小組主席、會董、 常務會董以及交際委員會主席凡數十年, 一生熱愛廠商會,積極參與會務,對推動會務發展不適 儲力。羅展先生對本會歷網工展會更是建樹良多、先後 出任多屆工展會醫體委員會主要成員和各部部長。盡力 推廣任項工作。本會工展會得以在促進本港工業 展方而作出西大國、羅展先生質功不可沒,本會買買 等更是至表欽敬。

羅展先生愛國愛港·熱心公益,一生鼓鼓業業。 動態想,為人誠摯寬厚,古道熱腦,處事課退賣讓,心 胸膜間,並樂於提攜後選,辭認善誘,賈是我們的良斯 益友,今痛失知变,同實等至感哀悼。

羅展先生為我們留下了良好典範,我們在悲傷之餘。 謹酚能以羅展先生為榜樣、繼續推動本港工業發展,並 誠篡羅展先生家人節袞順變,秉承先生遊顧,繼續為起 會作出資獻。」



羅展常蓋之喪禮於五月二十二日舉行,並由本會會長梁欽榮(右排一)主<sup>蔡及第</sup> 精副會長梁乃榮(右排二)宣請祭文。

羅展常務會董熱心參與各項會務,對歷屆工 展會更是鞠躬盡瘁,建樹良多。以下是羅常 董生前照片,以資紀念:



羅展常董(左一)攝於一九五三年。



羅展常董(左三)攝於工展會鱷魚恤攤位前。



羅展常董(後排中)於九七年參加本會赴陝西省高層代表團, 出發前與各團員合照留念。



羅展常董(右一)與前新華社香港分社社長周南(左二)合照



右三為羅展常道



本會於九四年舉辦第三十二屆工展會,羅展常董(右五) 與各常董及會董班於關查論 L



在九七年本會舉行的慶祝香港回歸祖國酒會上,羅展常董 (左二)與財政司司長曾蘇權(左四)、本會各副會長及一眾 實客合照。

### 宴請奧地利駐港總領事白嘉逸博士



梁欽榮會長(左)致送紀念品予白嘉逸博士。

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本會於五月二十七日單行會董會晚宴,並邀得奧地 利駐港總領事白富逸博士出席及於會上發表講話,其他 應選出席之嘉賞尚括為好利駐港總領事所(Lazlo Vizi、 香港奧地利協會主席夏始博士及獎閱商務專員公處商務 專員選爾博士。

本會會長梁欽榮於晚宴上毀請時表示,今年初歐羅 面世與及中國可望於不公的將來加入世界貿易組織,還 兩項新發展對關內、香港及歐洲三地的經貿關係起到正 面和深遠的營譽。他拍出,歐羅而便有利於加展對歐貿 易,其好處包括減少隨至風險,便修安易成本,到 衛務可以及提高商業效率等,而香港區內與歐洲有經 價合作關係的企業可獲益最多,梁會長並表示。隨着歐洲企業在亞洲市場的經貿活動日趨頻常,香港作為歐洲公司在亞太地區的營運中心的地位可望進一步增強。

另一方面,保會長速表示中國加入世質組織將有 於中國產品,包括港商在內地投資企業的產品打入發 國家市場。而內地的產品市場和服務市場皆會第一步場 物外商營業不可限量的商機、香港作為海外企業。 特別是歐美企業 新一輪的開放設潮中發揮更重要的作用, 電影在大陸



梁敦榮會長(右五)聯同副會長葉慶忠(左三)、盧文雄(左 四)、陸增鏞(右三),常務會董鄭正訓(左一)及會董林 商(右二)與各主要嘉賞包括白嘉逸博士(左五)等合照。

### 中國加入世貿對香港經濟的影響研討會



梁欽榮會長於研討會上 致歡迎辭。

音池貿易發展局助理首席經濟可曾與客讓解中國加入世 貿為本港帶來的機遇。超巨氏公司企業策劃一中國部 總經理院家顧概述中國加入世貿對集中國內銷等國 場的影響,及及給和太平洋有限公司董事高鑑泉號論中 國加入世貿對外商參與內地第三產業之機遇。是次靜耐 會反應期限,共有逾一百一十名參加者出席,更提出了 不少問題,由老書講高度逐一詳細解答,使與會者對此 課題有更深入的了解。



出席研討會之嘉實包括(由在至右)恰和太平洋有限公司董 專高鑑與、香港貿易發展局助理首席經濟司管總費、盧文 領副會長、梁欽榮會長、德米相副會長、香港特區政府貿 報 易審副署長段應繼、屈臣氏公司金集新劃— 中國節總經 理賊家羅及新鄉社香港分社副社長劉山在。

### 會員交流座談會



梁欽榮會長(中)於五月六日主持會員交流座談會。

### 餞別新華社香港分社副社長 鳥蘭木倫伉儷



本會於五月十八日設要放送新華社會港分批副社長烏鷹本倫 (前排在回)及夫人(前排在回)。果敦榮會長(前排中)並撰 揚烏蘭木倫副社長在任時的建樹及鄉族其對賴南會的大力支 持與協助。檢察是長外,出席數是檢察之本會代表尚包括 副會長葉慶忠(前排在三)、陸增續 (前排在一)及會是助理林學兩(後排在三)等。

## 「一九九九年香港環保產品獎」支票頒贈儀式



本會副會長葉慶忠(左)代表接受由昇華服務有限公司送出<sup>之享</sup> 幣十萬元支票。

### 「扶助中小型企業活動計劃」



財務融資座総會由本會中小型企業委員會主席蘇包陪慶會董(中) 主持,並邀得工業署助理署長陳提獎(左二)、恒生銀行策劃總高級 超海研究經理關永盛(右二)、香港公開大學人文社會科學院副教授 羅偉忠博士(左一)及東亞與萊有限公司董事總經理蕭銘鐘(右一)

為鼓勵中小型企業利用現時由政府和公私營機構提 供的服務解決營運問題,本會特推出一項「扶助中小型 企業活動計劃」,目的乃透過各項問卷調查及一系列專 題座談會、研討會、訪問等活動,協助本地中小企業健 康務展 。

該計劃的首個座談會一「財務融資」座談會,已於五 月五日假本會會議廳舉行,由本會中小型企業委員會主 席蘇包陪慶會董主持・本會邀得工業署助理署長陳選堯 先生、恆生銀行策劃處高級經濟研究經理關永盛先生、 香港公開大學人文社會科學院副教授羅偉忠博士及東亞 興萊有限公司董事總經理蕭銘鐘擔任主講嘉賓,並邀得 政府中小型企業委員會主席李榮鈞先生、香港中小型企 業聯合會副會長陸順海先生、香港上海匯豐銀行助理總 經理謝文彬、廢商會中小型企業委員會財務工作小組召 集人黃友嘉常務會董、德勤、關黃陳方會計師行合夥人

陳蕙婷、陳黃鍾會計師事務所合夥人黃華 **桑、東盛財務顧問有限公司董事總經理陳** 英新及香港商報經濟版採訪主任吳敬宗擔 任討論嘉賓。各主講及討論嘉賓與參加者 分享他們對中小型企業特別信貸計劃檢討 文件、中小型企業融資問題等方面的見解 及看法,並接受在座五十多位與會者的提 問、氣氛熱烈。

計劃內的第二個座談會主題為「可持續 發展」,已於五月十九日於本會會議廳舉行。 「可持續發展」座談會主要探討可持續發展 的各項重要因素對中小型企業發展之影響, 由本會中小型企業委員會科技工作小組召 集人葉志光會董擔任主持,出席的主講及 討論嘉賓包括本會中小型企業委員會主席

蘇包陪慶、規劃署署長馮志強、教育處課程發展處總監 陳嘉琪博士、香港中文大學經濟學系副教授鄰啟新博士、



「可持續登員,研制會之主講講案及主持包括(由左正右):本音 中小型企業與員會科技工作小組召員人業志光修士、香油中文大 發揮而果志與技術設施的士、本章中小型之業更員會主任第名 附應會書,規制都署表示意態,我都認課程發展進級監察再排停 上及香港理工大學商業學系劃系主任對氣積射發促。



本會會員正留心觀看香港貿易發展局中小型企業服務中心 代表作網上查詢商貿資訊示範。

香港理工大學商業學系副系主任劉佩瓊副教授; Bio-Rad Pacific Limited總裁盧繼琳、香港生產力促進局電子部總經 理張華坤博士、創念醫療集團有限公司執行董事張俊勇 先生及哥丁結實業有限公司董事顏國雄。座談會反應熱 烈,出席的會員公司代表達五十餘人。

此外,本會並於五月份舉行了兩項參觀活動,第一 項於五月七日舉行,地點為香港貿易發展局「中小型企 業培訓中心」、出席者包括會董何想榮及會員共十多人。 由該局副高級經理整清維接待、包括發觀貿易發展局 商買資訊中心及中小型企業服務中心,並由各中心代 表介紹其對中小型企業所提供的資源和服務,如電子 商業操作示範,查閱商貿及市場資訊、貿易統計資料 及學習使用電子資料聯通,與潛在買家和供應商作網 上聯繫等。

第二項活動為參觀生產力促進局,已於五月二十八 日舉行,該局代表向各出席會員介紹其所提供之各項服 務,並帶領會員參觀了電磁兼容科技中心、快速原型中 心、以及新近成立之韜略庫、數碼21廣場等。



本會會員於五月二十八日前往香港生產力促進局參觀,該局製造 工程技術部及CAD/CAM工場助理顧問陳善夢先生(左)並向會會元 範運用電腦準確描繪出模具的製成版

### 香港工業獎:得獎者經驗交流研討會

香港工業聯得聯者經驗交流研討會於三月二十三日 舉行,讓業者交流及學習不同工業中成功典範的資資經 驗和策略。

是次經驗交流研討會由香港工業獎籌備委員會秘書 處及主辦機構首次合辦,吸引近百名商界人土参加。應 適出席之1998年度香港工業獎計劃的其中七間得獎公司 代表就製造業不同範疇發表演講,並與各出席人士交流



1998年度香港工業獎:機器及設備設計得主壓驗工程有限

### 青年委員會舉辦午間講座

本會青年委員會於四月十七日舉辦午間講座,邀得 醫院管理局副執行總監高永文醫生就本港常見疾病進行 講解,出席者包括青年委員會主席蔡志斌,副主席盧金 治、梁珮玲及秘書麥森森等。



青年委員會主席蔡志斌(右)致送紀念品予醫院管理局副 執行總監高永文醫生(左)。

### 新華社香港分社副社長劉山在訪會



新華社香港分配前社長到山在(前排左三)一行三人於五月五 日遊會訪問,由此會會長級数學(前排右三),劃會展開水構 (前排左二)、楊孫四(前排右二)、盧文塔(前排右一)、 險增繼(後排左四)等接待。

### 對外貿易經濟合作部代表團



由國家對外貿易經濟合作部外資司司長汪師嘉(前排左三) 車額之代表團於五月十九日蒞會訪問,由本會會長梁欽蒙 (前排右三),副會長葉慶忠(前排右二)、呂明華(前排右一)。 陸增鏞(後排左三)及其他廠商會代表主持接待。

### 「勞工法例及僱傭實務」證書課程

本會與勞工處聯合主辦「勞工法例及僱傭實務」證書 課程,旨在提高中小型企業東主、部門主管及從事人力 資源管理工作的人士對有關法例之認識,從而協助他們 制定符合法例的人事管理政策。是項課程為期六節,於 四月十三日至三十日期間舉行,並邀得勞工處資深勞工 事務主任及平等機會委員會主任為講者,分別就有關係 例之內容及其對人力資源管理政策之影響進行講解及提 供意見、並輔以個案剖析。



學員正留心聆聽講者的講解。

### 江蘇省淮陰市商會代表團



江蘇省港陰市商會會長吳明春(前排右二)率領十一人代表 國於五月二十日蒞會訪問,由本會會長梁敦榮(前排右三) 主持接待。

### 天津經濟技術開發區代表團訪會



接待天津經濟技術開發區代表團一行,並致送紀念品予代表團。 由團長、開發區辦公室主任池長貴(右五)代表接受。

### 河北省石家莊市總商會代表團



河北省石家莊市總商會副會長李玲顯(左四)率第二十二/ 代表團於五月二十一日惡會訪問,由常務會董趙振邦(中) 會董曾金城(左三)及何焜榮(右三)接待。

### 青島市政府及企業代表團



青島市政府及企業代表團一行二十七人於五月十三日蒞會 訪問,由本會副會長林輝實(前排右五)及會董曾金城(前排 左五)、馮元侃(前排左四)、曹金霖(前排左三)及青年委 員會秘書麥森森(後排左三)接待

### 婦女委員會贊助 「綠色生活從此起」計劃



為響應環保運動,本會婦女委員會特別贊助由香港 基督教女青年會長青松柏中心舉辦的「綠色生活從此起」 計劃,內容包括環保講座、競技遊戲、參觀大業荔枝園 等多項活動。有關之支票銀賠儀式於四月二十三日舉行、 婦女委員會主席周陳小玲會董聯同各成員致送支票予該 中心代表。



# 丹麥:已頒布

## 鏻苯二甲酸鹽禁令

地利於一九九八年八月四日宣布實施鑄 苯二甲酸鹽禁令,凡三歲或以下兒童的 玩具及某些指定護理物品均嚴禁使用鋒苯二甲 酸鹽,而含有鎮苯二甲酸鹽的玩具,由一九九 九年一月一日起亦不得在市場上公開發售。

據香港特別行政區工業署提供的資料顯示, 丹麥環境及能源部已頒布一項與奧地利類同的 鳞苯二甲酸鹽禁令,並於今年四月一日起開始 生效。下列產品或其部份,如含有超過本身重 册0.05%的镂苯二甲酸鹽(即用鳞苯二甲酸製成 的脂),便受該法令管制,不得在丹麥生產、

(i) 明顯供三歲或以下兒童玩耍設計或擬供他 們作此用途的產品;

- (ii) 擬供三歲或以下的兒童放入口中或通常預 計會被兒童放入口中的產品,尤其是奶嘴、 奶瓶、飾物及游泳用品; 及
- (iii) 不屬上述兩項所列產品,但因其結構及設計 而預計會被三歲或以下兒童作玩具的產品, 如上述受管制產品在法令生效時屬現有存 貨,則仍可於二零零零年四月一日或之前出售。

至於供戶外用途或在公眾泳池使用的吹氣 游泳用具,則仍可於二零零三年一月一日之前 生產、進口及出售。

如有疑問,請致電2698 8198向本會檢定中心

註:此中羅本只供參考之用。倘若中英文本有任何差異,仍以東文本為準。

## 「中小型企業特別信貸計劃」



是否有助中小企業融資?

關計劃的貸款條件過於嚴苛、嚴重影響金融機 構參與計劃的積極性,以至中小型企業在融資 上未能得到真正的幫助。有見及此,港府在本 年初就有關計劃進行檢討,並於三月下旬提出 若干改善建議,如將政府分攤風險的比例由50% 提高至70%、延長保證期至兩年、取消申請人需 聲明在過去12個月內未曾有過逾期60天仍未曾 還貸款之不良紀錄的規定等,至於計劃25億元 的總額及200萬元的最高保證額上限則維持不變。 然而,經修訂後的「中小型企業特別信貸計劃」 是否有助中小型企業融資?金融機構及中小型 企業對有關改善建議又有何意見?政府在協助 中小型企業融資方面又可擔當什麼角色?這一 連串的問題仍有待解答。

本會於五月五日舉行的一個「財務融資」座 談會上,恆生銀行策劃處高級經濟研究經理關 永盛表示,港府將其於信貸計劃的擔保比率由 50%提高至70%,換句話說,即減低了參與計劃 的貸款機構所須承擔的風險, 這對貸款機構以 至由小刑企业本股均是一個好消息。減低了風 險,貸款機構自然積極推廣該信貸計劃,而中 小型企業亦能較易透過有關計劃進行融資,以 進一步發展業務。然而,他重申有關信貸計劃 的目的乃協助一些經營狀況良好的企業融資。 而不是協助一些經營上出現問題的企業,故貸 款機構不會因為風險減低了而放寬審批條件。

此外,他建議政府應考慮以第三者保證人 的方式提供擔保,在貸款機構未能取回欠款的 情況下,由政府悉數將款額還予貸款機構,還 樣可鼓勵更多金融機構積極參與上述信貸計劃。

在同一場合,東亞興萊有限公司董事總經 理蕭銘鏱指出,除了傳統的融資方法,中小企 業事實上可考慮選用資產融資以籌集資金。所 謂資產融資,是指企業利用本身的資產如應收 脹、存貨、廠房及機器設備等獲取短、中及長 期的資金,推動業務的發展,若企業要籌集短 期資金,可以發票贴現、發票及期票轉讓等形 式,把應收賬以若干折扣率轉托給銀行或財務 機構以籌集資金。此外,中小企業亦可透過售 後租回及機器貸款等方式, 籌集中期貸款, 售 後租回指中小企業可先將機器轉售給融資機構 以籌集資金,再向融資機構和同該機器生產。 融資機構更可視乎個別公司需要,分別以季 節性或循環性形式作出適當安排,以配合個 別行業或企業的特性。至於機器貸款、則指 中小企業可透過將機器抵押予融資機構以獲 取中期贷款。

蕭銘鐸表示,資產融資能提供全面而具彈 性之服務,以及不同組合之財務安排,以配合 企業整體資產增值之需要・由於其交易以現金 為主,是貿易融資以外的一種更具需活性的服 務,至於貸款手續亦相當簡便,企業只需帶備 近三年經核數師處理的財務報告、應收未收賬 報告、應付未付賬報告、註有現存存貨總額的 存貨報告、現有資產表,包括機器及設備(請 註明製造商資料及型號,購買時價值及現時估 值),以及主要银行之信貸額(包括漢支額及留 易融資信貸額)等資料,便可向有關融資機構

非洲商貿森林 歡迎待你開墾

(機會每週6次)



## 「提升東主及中小型企業 管理人員管理效能」課程系列

為協助本港工商企業尤其是中小型企業之東主及部門主管進一步率提現代管理技巧。本 會將於本年八月起擊騎—系列的管理效能課程、包括:工作改善指導、工作表現詳核商 據、福導技巧。時間接費、定立目標、策劃工作技巧、解決問題之语及無性。 會將於本年八月已年前 談、領導技巧、時間管理、定立目標、策劃工作技巧、解決問題之道及制定決策等八個 課程,並邀得香港管理專業發展中心資深顧問負責主講,就現代管理人員所需具備的各種管理技巧 進行深入剖析及個案研究,課程將以小組形式進行,強調經驗分享及實務分析

#### 課程A-工作改善指導

- 辨別工作表現欠佳的徵兆
- 分析工作表現欠佳的原因 • 訂立工作改善指導過程模式
- 掌握工作改善指導過程所需的技巧

- **內容** 工作表現及態度問題的徵兆
- 工作表現差距分析 工作改善指導討論的要素
- 工作改善指導討論的步驟

#### 上課日期及時間 1999年8月7日及14日(星期六)

### 上午9:00-12:00(共兩節)

## 工練唱劇 廠商會大廈27字複會議廳 (地址:中環干諾道中64-66號)

廣東話(輔以中文講義)

每項課程為港幣1,250元(會員)及

### 課程B-工作表現評核面談

- 編排面談過程及控制面談情況掌握工作表現評核面談所必需的技巧

- 定出評核工作表現的客觀準則 制訂工作表現評核面談的方式
- 發問技巧
- 處理對峙局面的技巧

### 上課日期及時間

#### 1999年8月21日及28日(星期六) 上午9:00-12:00(共兩節)

#### 截止報名日期 7月30日(課程A)/8月13日(課程B)

凡出席每一課程者均可獲本會頒發出席證明。 修舉全部課程者將獲本會及香港管理專業發 展中心聯署簽發的結業證書。

### 本會秘書處黃淑儀小姐,電話: 2542 8633

再談電腦千年蟲

場於電腦千年蟲的問題,不少業 界人士甚至政府已營多次作出。 界人士甚至政府已曾多次作出廣 泛討論・港府自去年年中開始便 透過傳媒大肆宣傳,要來各工商企業正視有關 問題,盡早尋求解決千年蟲的辦法;亦有私營 | 機構出版電腦光碟,介紹「除蟲」方法。我們也 曾在厳商會的「科技簡訊」中發表過有關的文章。 一時間,全城似乎都將注意力集中在解決千年

一則新聞報導了有騙徒利 用一般人對千年蟲的無知 而行騙得手的案件,道引 發了一個值得深思的問 題:到底多少人對千年 蟲仍然一無所知?特別 在工商界方面,企業管



理層是否知道千年蟲的禍害程度?他們是否有 足夠的時間化險為夷?據估計,若工商企業在 本年首季仍未採取滅蟲行動的話,便很有可能 來不及處理道問題。現時已踏入一九九九年的 下半年,即使未到公元二千年,但某些企業可 能大限已至,日常運作亦已陷於一片混亂。縱 然本港廠商利用電腦系統作全面性管理的為數 不多,但由於在電腦系統方面的投資所費不菲 對中小型企業而言更可說是一項重大投資,若 電腦系統一旦受到蟲患而無法運作,以往的投 資不但付諸流水,更可能令公司面臨無可估計 的損失。

現時,市場上能提供滅蟲服務的機構不多。 而滅蟲行動與消滅家居蟲患截然不同,並非一 兩天功夫可以解決的。滅蟲機構首先要評估受 影響的範圍,然後轉換數據,跟着便是修改後 的測試和最後審核等,所需時間不短,而所費 亦不輕。對於大型或跨國企業來說,這可能是 項划算的投資,但對於中小型企業而言,安 装一套全新的雷腦系統也許更為適合。由於何 多粥少,即使廠商願意投資除蟲,滅蟲機構也 未必能立刻進行滅蟲工作;加上滅蟲服務並沒 有絕對保障,故廠商亦不可安枕無憂。唯一可 以解決千年蟲的方法,便是放棄原來的電腦系 統,以新換舊,這不但可杜絕蟲害,亦更能迎 合現今貿易趨勢的需要, 袛要軟件供應商能保 證數據轉換的安全性及整合性,企業便能繼續

要引入一套新系統、初期縱然會出現一些 問題如工作量增加、超時工作的開支上升、工 作效率下降、甚至會出現一點兒的混亂、但這 袵屬斬時性的影響,相對因千年蟲引起的問題, 已經質是十分經微的了。

其實,安裝一套新的電腦系統不但可免受千 年蟲所影響,更可配合企業的未來發展,因為:

### 1. 新系統的功能比舊的優勝

般存在著千年蟲問題的電腦系統多以 MS-DOS形式運作,既不能支援複雜的運算, 亦不能處理關係、無法迎合最新的企業管 理及電子貿易的需要,對廠商未來的發展 有很大的限制。

#### 2. 新系統的操作簡易,令管理更富强性

新系統以Windows視窗作業環境為基礎,使 用者無須強記大量指令、易於學習、使企 業在員工培訓、職位變動、人手調配等方 面較易安排;加上Windows早已成為市場的 主流,全球的軟件發展趨勢也環繞著Windows 的作業環境開發,這有利於廠商日後增加 或配合其他軟件工具

#### 3. 新系統有助推廣業務及提供優質服務

國際貿易方式在過去數年間起了很大的變 化、傳統的傳真及長途電話已經不能滿足 海外客戶的要求。若新系統能配合國際互 聯網絡,不但有利於向外界推廣業務,客 戶更可在網上查詢價格、訂購產品及香油 訂單的生產情況; 有些國家的客戶更指定 生產商必須使用電子貿易作為交易工具、 這無疑是一種更有效率及經濟的方式。對 廠商而言,這正是更換電腦系統的好時機

### 4. 歐美市場的牽引力

目前、歐美市場的運作形式與資訊科技息 息相關,各國在資訊科技投入的資源所佔 的比重亦不断增加; 同時, 此等國家對其 貿易伙伴利用資訊科技管理及交易的情况 亦十分關注,並希望他們在道領域不斷提 升,以配合其本身的發展需要,因此,本 港廠商必須盡快投入資訊科技的大洪流 以免落後於人、無法在競爭激烈的國際市

由於篇幅所限、這裡被列舉新系統所能提 供的部份功能、還有很多優點是舊有系統不能 做到的。目前,市場上可供選擇的系統不少。 廠商必須按本身的需要及負擔能力逐一比較、 以選擇一套適合公司的新系統。然而、可以肖 定的是、新系統在各方面的表現都會較舊有的

(稿件提供:軟件發展有限公司) Softwork Limited)



## 南京江寧經濟技術開發區

南京江寧經濟技術開發區地處南京市都市發展圈內。 南京在中國長江下游平原內,位於國家生產力布局中 最大的經濟核心區—長江三角洲,是江蘇省省會。 南京臨江近海,是中國東部地區綜合性工業基地及 重要交通框紐和通訊中心。南京市擁有人口520萬, 轄區面積6,516平方公里。

京經濟實力雄厚,工業總量佔全國工業 總量約1%,工業門類齊全,已建立起以 電子、汽車、石油化工和一批特色產品為主導, 擁有36個工業行業,200多個工業門類,2,000多 個大類產品的綜合性工業體系。

南京是長江三角洲地區僅次於上海的大商 埠,社會商品零售額排名十大城市之列。擁有 各類零售商業、飲食、服務網點七萬個,各類

市場450多個,從業者35萬人,是華 東地區重要的商品集散和貿易中心 2- .

南京金融事業已形成了由中央銀 行、外腦銀行、專業銀行和地方金 融機構組成的金融體系,擁有各類 金融機構976家。

公里達1.15公里·開全國第一·年公 的污水處理廠已著手建設,區內實行污水、順

路貨物運輸總量超過7,000萬噸。開發區與104個 道、312國道、滬寧高速公路、機場高速公路和 繞城公路相接。

開發區距華東地區最大客貨兩用機場-南 京祿口國際機場18公里。年旅客吞吐量超過600 萬人,貨物吞吐量己達10萬噸。

開發區距火車站七公里。南京為連接華中、 華東、華北的重要鐵路樞紐,津浦、巡寧、寧 蕉三條鐵路交匯於此,貨運可達全國各大城市。

南京港是亞洲內河第一大港,東距入海口 347公里,擁有萬噸級以上泊位16個,年貨物吞 吐量己達5000萬噸以上,其中進出口貨物達600 萬噸以上。集裝箱碼頭的吞吐量已達15萬標箱 以上・有華東地區最大的中轉進出口物資的集 裝箱企業,港內可常年停泊2.5萬順級的遠洋 貨輪

自來水廠現日供水能力為五萬順,從長江 南京公路四通八達,密度每平方 · 自來水廠現日供水能力為五萬顯, 於八 達出5公里, 服全四年 · 引水的30萬賴水廠正建設之中。日底理四萬縣

水分流。電力方面, 11萬伏新區變電站已向全 區供電,22萬伏變電站主體工程已經完工,此 外,區內建有通訊大樓,五萬門程控交換機直 接承擀國際、國內通訊業務。

該地區勞動力充裕、勞動力隊伍中高中與 職業高中畢業的佔70%,初中畢業的佔30%。同 時,由於緊靠南京,各類高級專業人才都可從 市場招聘。廠商既可以直接招收工人,也可以 委托開發區勞動人事部門招收。開發區職業教 育中心還可以為各個企業培訓熟練技工,目前, 熟練工工資約一個月50美元左右。

### 開發區總體規劃

開發區以百家湖為核心,依次向外分設三 個發展圈層:一是百家湖風景遊覽城,內設商 貿、別墅、植物、療養、遊樂、國際會議六大 中心;二是金融、科技、社關及住宅區;三是 高新技術產業加工區,以及佔地6000畝、可容 納五萬名師生的高教科研區。目前、區域功能 逐步完善,南京航空航天大學、河海大學、金 陵職大分別進區落戶高教區, 新城區的形象開 始展現。福特、摩托羅拉、西門子、愛立信等 一大批國內外著名公司紛紛進區落戶。

### 優惠政策

### 企業所得稅

在開發區與辦的高新技術企業按15%的稅率 徵收所得稅,生產性外商投資企業通過地方財 政返還的辦法,減按15%的稅率交納企業所得稅。 其中,經營期限在十年以上的,自獲利年度起, 第一年和第二年免繳企業所得稅,第三年至第 五年減半繳納企業所得稅。產品出口企業,減 免企業所得稅期滿後,凡當年企業出口產品產 值達到當年產品產值70%以上的,減按10%的稅 率繳納企業所得稅,先進技術企業減免企業所 得稅期滿後,可延長三年減按10%的稅率繳納企 業所得稅。

### 匯出所得稅

外商將其從企業分得的利潤匯出境時,免 交匯出利潤所得稅。



電子業為南京重要工業之

#### 再投資退稅

外商將其從投資的企業中分得的稅後利潤, 再投資於本企業或其它外商投資企業,經營期 限在五年以上的,可退還再投資部分已納所得 税税款的40%,再投资於開發區內的產品出口企 業或先進技術企業的,全部退還再投資部份已 納的所得稅款。

個人所得稅實行分項扣除、分項合計、分 項徵收。工資、薪金所得,以每月收入額減除 費用人民幣800元(外藉人員可附減除費用3,200元) 後的餘額為應納所得額,適用5%至45%的9級超 额累進稅率,其它應稅項目適用20%的比例稅率。

對銷售貨物、提供加工修理配勞務及進口 貨物徵收增值稅。增值稅實行價外計徵、基本 税率為17%,低稅率(限定四類貨物)為13%。對 出口商品適用零稅率,並實行根據發票注明稅 金淮行段款抵扣制度。

服務機構 南京工學經濟技術問發區管理委員會 地址:南京中都門外河定總 郵編: 211100 電話: (86.25) 2108.888, 2101.667, 2109.423 國文傳頁: (86.25) 2108.455







突尼西亞的面積為162,154為平方公里(其中25,000平方公里 為沙漠),而其邊界則圍繞著地中海。其地中海海岸長 達1,300公里,包括5個海灣。突尼西亞與歐洲無論在水路 或空中都有完善的運輸網絡。她一方面位於歐洲的十字 路口,另一方面則位於中東及非洲的交差點。該國氣候 温和,夏天温度約20℃至36℃,冬天則約10℃至20℃。預 計於2000年,該國將有1,000萬人口,其官方語言為亞拉伯 語,不過,在所有中學及高等學府均教授外語,如法語、 英語等。

### 基礎設施

該國共有6個機場並有58間外國航空公司提 供服務,亦有8個商用碼頭,連接突尼斯與瑪塞、 意大利及西班牙港口,而該國之高速公路及鐵

傳訊服務在突尼西亞發展迅速,長途電話 河直接至170多個國家·如要連接國際互聯網絡、 衛星及光纖線亦很方便·能凝方面,該國通布 著大量電力在1,974,000千瓦以上的電廠,亦有長 達790公里的高壓線。

2 企業雄才一九九九年六月號

### 經濟

於1987年至97年間,突尼西亞每年平均本地 生產總值之增幅為4.5%,而其年人口增長則為 1.5%。每位國民一年之生產總值為2,160第納爾 約為5,100美元。該國約60%人口為中產階級、另 根據1995年之統計顯示,只有約6.2%人民生活於 貧窮線以下.

突尼西亞出口往歐盟愈趨重要,於1976年出 口往歐盟只佔該國出口的51%,但於1997年,已 践升至78%。香港方面,突尼西亞於1998年出口 總值4千2百萬港元之貨物來港,較1997年的港幣 2千1百萬高出一倍・至於香港出口往突尼西亞 可獲補貼20%的項目成本;與地區開發有關的項 之總值則由1997年的1億7千9百萬港元輕徵下降 目則獲補貼8%至25%的項目成本:而與農業發 至1998年的1億6千2百萬港元。

於1987年至1997年間,該國之貨物出口平均 每年增長為7%,尤以製造業及旅遊業發展較為 迅速,佔總出口75%。亦因為有大量的出口,該 國之貿易赤字己由1992年至93年度佔國民生產總 值的9%降至1996年至97年度的3%。

另外,突尼西亞亦與多個亞拉伯國家簽署 合作協議,例如突尼西亞與利比亞已簽署合作 協議,護兩國接近所有貨物皆能免稅出入口。

突尼西亞的投資鼓勵法規涵蓋了農業、漁 業、製造業、公共設施、旅遊業、手工業、交 通運輸、教育、文化、娛樂設施、衛生保健、 環境保護和房地產業等領域。

此法規給予稅收和金融方面多項優惠。其 中的稅項寬減計有出口、農業項目及地區發展 等項目的收入在首十年內可免繳企業所得稅。 而從第11年起至無限期的出口收入及第二個10 年的地區發展等項目則可減免50%所得稅。至於 完全生產出口產品的公司進口設備、原材料和 半製成品可完全免繳進口稅和其他稅收。

其二是投資獎勵・與環境保護有關的項目 展有關的項目可獲補貼7%的項目成本,位於乾 旱地區的農業項目或位於資源尚未開發展地區 的漁業項目可再獲補貼8%的成本。另外,亦由 政府全額或部份負擔某些基礎設施建設經費, 包括旨在開發水產養殖或利用地熱水的地區發 展項目;及從地區開發鼓勵項目中獲益的其他 地區項目等。



突尼西亞的航空業非 常發達,該國擁有六 個機塲並有58間外國 航空公司提供客篷及

### 服務機構

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一九九九年六月號 企業雄才 🔠





# 國內珠寶消費

多元化發展

近 年來·國內珠寶業發展蓬勃·無論是各種珠寶首節的生產或是消費,均有顯著 的上升。自一九九一年以來,中國珠寶內銷市 場平均每年銷售金飾品逾二百噸,說明了國內 **维睿辈的**巨大發展潛力及空間。

業內人士指出,中國珠寶市場持續升溫, 不過在傳統的黃金飾品消費方面卻有漸趨平緩 之勢。近年間、黃金價格時有波動、並呈下滑 趨勢;而其他珠寶加鑽石等因且有保值意義和 收藏價值、價格正逐漸上揚。據資料顯示、鑽 石現時價格比五年前高出百分之三十左右。

珠寶色彩豐富,如珍珠有乳白、黄、淡藍、 粉紅等色調;翡翠則有綠、紅、紫、黃、灰、 黒等多種顏色・黃金、白銀色調單一、較之耀 目續紛的實石、吸引力自然是略遜。

珠寶飾品的市場方興未艾、佔有率日高、 早已引起許多投資者的興趣,除本土珠寶商表 示興趣外,一些國外珠寶銷售公司亦有意於中



鑽石在國內球寶市場之受歡迎程度與日俱增。

珍珠色彩繁多,令人目不暇給

國珠寶市場分一杯羹。世界最大的鐵石供鋪商 更預測,大約到了公元二千年時,中國的關西 消費人口將增長百分之五十,購買量增長百分 之四十七,年銷售可望突破六億美元大關,中 國預期將繼美、日之後成為世界第三大順石

業內人士指出,目前國內鑽石消費群聲 在逐步定型,以有一定經濟實力的新賴夫緣的 大多數·根據調查所得,價格屬中檔的白色的 型鎖石比較暢銷,其中以重二十至三十份,員 格為三十至五千元的結婚鑽戒最受新賴夫提 如 - 1 迎。中國寶玉石協會曾作調查,預測未來五字 價格屬高檔的白色中型鑽石及少量大型銀行 維3.38% 進入國內鐵石市場,以滿足新興富裕階間對 石的4882 石的需求

(資料提供:香港貿易發展局)

本欄免費刊載會員旗下創新/高科技產品的資料。歡迎踴躍投稿, 請將五百字中文產品資料簡介連同兩張產品圖片寄交香港中環干諾 道中64-66號廠商會大廈三字樓公關及刊物部收。如有垂詢,歡迎聯 絡本會助理秘書鄧萃聰小姐,電話:2542 8641,傳真:2541 4541。





### 雅芳婷錦囊智能枕

感應體溫體重。自動調整承托高度



雅芳婷專有之"彈力透氣球"外, 更選用世界最新科技成果"太極 總" 作為頸部承托的主料。"太極 綿"具有高度人功智能,遇上不

同歴力和身體熱能會自動調整適當承托・當仰睡時類部承托 會自動降低約一吋,當轉身側賺時(壓力減低)類部承托會升 高一时,確保頸背保持平穏。

多份醫學衛生報告指出、枕頭、被褥、床褥是細菌和廳蟎滋 生溫床,報告同時亦指出,枕頭用上六年便含有10%的霉菌、蟎 蟲糞便、甚至死去及活生生的蟎蟲。錦囊智能枕頭則具有防蟎 殺菌功能。

"錦囊智能枕" 頭部和頸部分開承托,整個枕頭分為三格:中 格是給仰睡時用: 頸部承托會感應個人體溫和體重後自動調 節低於左右兩格, 頭部承托有圓形凹位, 令頸椎之自然弧度 得到護理和穩定,使用者仰睡時呼吸暢順、鼻鼾相計減少。 左右兩格是側睡專用區:頸部承托比中格約高一时,減少側 睡時肩膊的壓力,保持頸椎骨和脊柱骨成水平線。為照顧部 份頭形(後頭窩)較扁之人什, "錦囊智能材"加設"後頭窩墊" 放在中格圓窩凹位上,確保所有人仕都能充份享受"錦囊智能



### 為 你 省 錢 節 約 的 窗

盆鋼窗的出現,為亞洲區門窗業 帶來一個新局面!

破了傳統鋼窗及鋁窗的設計。內藏槽鋼、外包uPVC塑料 氣耗電量; 在寒冷的天氣下, 又可減省暖氣所用的能源。

现在進入廿一世紀高科技時代、欽頻曾具備了環保條件、 必然成為最新一代之窗。鈦銅窗無須保養、耐用 容易清潔。對嚴家、商家、酒店、及私人家居都能帶來 營運節省:

**鈦铜窗針對亞洲的天氣,以歐洲造窗技術改員而成,突** 在保安和密封方面,鈦鋼窗的功能顯著。鈦鋼窗本身是四 角焊接,密封度高。又有多點式連動鎖位,確保窗戶緊鎖, 不易被賊人開像。同時,還可根據客戶的要求,安裝警鐘、

> 是國家鼓勵的新建材、取代鋼窗和鋁窗、在香港也越來越 多人有與趣、特別是酒店和私人住宅

一九九九年六月號 企業雄才 ②



## 高爾夫球

### 國內球會面面觀(一)

高爾夫球近年成為時尚的體育活動,受到不同年齡人士所 喜愛,尤其深得管理層人士的擁戴。現時內地多個省市均 已建成不少環境優美、設備齊全、交通便捷,以及收費廉 宜的高爾夫球場。本港不少高爾夫球愛好者皆喜歡利用週 末假期與三五知己結伴前往這些場地進行練習,藉此鍛鍊 身體及紓緩緊張的工作生活。

本欄將一連三期介紹內地多個省市著名的高爾夫球會及收 費,讓喜愛高爾夫球的讀者參考。



地址:廣東省東莞市附城區迎賓大道 聯絡電話: (0769) 220 9998 傳真: (0769) 225 9998 球場面積: 5,000畝 長度: 6,765碼 球洞數目:36 標準桿數:72 從市區前往球場所需交通時間:10分鐘

### 東莞峰景高爾夫球會

東莞峰景高爾夫球會鄰近東莞中心,依傍旗峰山 麓,毗鄰虎英湖郊野公園,景色宜人。從深圳機場及 福永鶴頭只需40分鐘便可到達,往返香港的車程亦只 需1.5小時。

東莞峰景高爾夫球場乃適合國際級比賽的36洞球 場,由著名球場設計師Jim Engh設計,首18洞現已投入 服務。球會內設有雙層發球台練習場,為初學者提供 一個提高球技的場地。同時並設有果嶺,讓球技漸進 的練習者進行模擬試打練習。

果嶺貴:	收費	
平日 週末 假期及週日 球 <b>億費</b> :HKS		HK\$400(會員陪同之嘉賓) HK\$800(會員陪同之嘉賓) HK\$800(會員陪同之嘉賓) 球車租金:HK\$200



### 珠海翠湖高爾夫球會

珠海翠湖高爾夫球會由名師J. Michael Poellot 設計。長達6,912碼的山嶺球場對於經驗球手是 巨大的挑戰,而湖泊球場將令球手在6,729碼的 全程球道當中盡情瀏覽到延綿不斷的湖泊景色。

整個球場球道多是根據地形、地勢興建而 捨棄人造地形,充滿自然環境的氣色。球會 位置優越,來往香港與珠海僅需七十分鐘 快捷方便。

地址:珠海市金鼎鎮大南山 聯絡電話: (756) 338 3666 傅真: (756) 338 3898 球場面積:380英畝 長度: 6,912/6,729碼 標準桿數:72 從市區前往球場所需交通時間:30分鐘



	助	Ē
		2

	收費	
見嶺費:		
FB	免(會員/海外會員)	HK\$300(會員陪同之嘉賓) HK\$600(訪客)
末	免(會員/海外會員)	HK\$600(會員陪同之嘉賓) 不設訪客
<b>程期及週日</b>	免(會員/海外會員)	HK\$600(會員陪同之嘉賓) 不設訪客
<b>建備費: HKS</b>	120	球車租金: HK\$240



### 蓮花山高爾夫球會

蓮花山高爾夫球會是珠江三角洲早期興建的第 - 批球會之一, 先由香港公司設計, 再由德國名將 Bernhard Langer對設計作修訂。該球場的特色是原址 有很多天然巨石,百年來當地人便在那裡採石開礦。 球場設計充份利用了那些露出來的巨石,配合魚池 和水塘、營造出有趣而又富特色的景觀。

**菲花山球會是舉行中國業餘公開賽的熱門場地** 水池比較多、可以說是考驗業餘球手的最佳場地。

地址:廣東省番禺市蓮花山鎮

聯絡電話: (020)8486 6666 傅真: (020)8486 6454

球場面積:一百公頃

	收費	
· 销費:	免(會員/海外會員)	¥440(會員陪同之嘉賓) ¥770(訪客)
東	免(會員/海外會員)	¥770(會員陪同之嘉賓) ¥1,320(訪客)
棚及調目	免(會員/海外會員)	¥770(會員陪同之嘉賓)

長度: 6,277米 球洞數目:18 標準桿數:72 從市區前往球場 所需交通時間: 45分鐘 :5分鐘(從蓮花山港口) ¥ 1,320(訪客)

球僮費: ¥ 110-130

一九九九年六月號 企業雄才 ②



### 肇慶高爾夫渡假村

**肇慶高爾夫渡假村位於廣東省旅遊名城肇慶市** 之南岸高要市,由世界名將 Gary Player設計,珠場建 設優良,場內水障礙隨處可見,18個測當中14個洞 都是有水障礙的,水障礙既增加景觀視覺效果,亦 提高球場難度。

球會並建有一系列供會員享用的別墅小區,令 整個球場更見閒情雅致。

			地址:高要市回龍鎮
	收費		聯絡電話: (0758) 817 1118
養養:			傳真: (0758) 817 1178
] ]末 ]期及週日	免(會員/海外會員) 免(會員/海外會員) 免(會員/海外會員)	¥1,000(訪客) ¥600(會員陪同之嘉賓) 不設訪客 ¥600(會員陪同之嘉賓) 不設訪客	球場面積:3,500版 長度:6,592米 球洞數目:18 標準桿數:73 從市區前往球場所需交通時間:30分
僅責: 半1	30	球車租金: ¥ 200	

### 觀瀾湖高爾夫球會

製調湖高爾夫球會率先在1995年成功主 辦了「世界盃高爾夫隊際鎮標賽」而引起全

球會設有四個世界級18網球場,由當 今球班天王傑克·尼克勞斯·尼崎將司和 尼克·費度所設計,畫量保持球場原有的 來不同的難度是球場的最大特點。

果嶺費:

地址:深圳觀瀾鎮觀瀾高爾夫大道 聯絡電話: (0755) 802 0888 傳真: (0755) 801 0713 球場面積:1億平方尺 長度: 6,970/7,001/7,200/7,100隔 球洞數目: 18×4 標準桿數:72×4 標準件數・72.5 年 從市區前往球場所需的交通時間:20分鐘

● 企業雄才 - 九九九年六月號



平日		
	免(會員/海外會員)	HK\$500(會員陪同之嘉子
週末		HK\$1 000 (訪客)
	免(會員/海外會員)	HK\$900 (會員陪同之嘉多
假期及週日	41.	HK\$1,500 (訪客)
球值費:HK	免(會員/海外會員)	HK\$900(會員陪同之嘉
	5100	球車租金: HK\$200 ©

### 研討會/訓練課程

日期				
一九九九年				
七月十三日	行政主管粵語調座:資訊科技拓商機	現仔職業別練問	E-manus-man-	
	- Amin's	州口明泉田田川	香港管理專業發展中心	黄昭欽博士
				電話:2386 1930
				傳真: 2572 7130
				電子郵件:mdo@vtc.edu.hk
七月十九日至	電腦親子班	九龍塘生產力大樓	香港生產力促進局	電話: 2788 5923
八月十六日			<b>州地工在沙陆加州</b>	傳真: 2788 5011
				電子部件: kyleung@hkpc.org
				«L⊤sp1+ · kyleung@nkpc.org
七月二十八日	中曆經理管理技巧系列(粵語):	灣仔職業訓練局	香港管理專業發展中心	電話:2836 1818
	「紀律執行」			傳真:25727130
				電子部件:mdo@vtc.edu.hk
八月四日至六日	Data-Mining Technology For	九龍塘生產力大樓	香港生產力促進局	電話: 2788 5923
	Decision Makers (Hands-On)			傳真: 2788 5011
				電子部件: kyleung@hkpc.org
八月五日至二十三日	屋宇設備工程文掛課程	九龍塘生產力大樓		
WINDEN   1 - 1	施丁級調工任文切終信	儿雕唱生産刀天楼	香港生產力促進局	電話: 2788 5923
	年ルバ・体質管理			傳真: 2788 5011
				電子郵件: kyleung@hkpc.org
九月廿一日至	総合航運證書課程	廢商會大廈	香港付貨人委員會	沈麗遊小姐
二零零零年二月一日				電話: 2834 0010
				傳真: 2891 9787

### 新會員 NEW MEMBERS

普通會員 ORDINARY MEMBERS	吉利泰寶葉公司 網經理:鐘錦光
基亞洲有限公司	業務:各種袋類製造及出口 Cond Leader Enterprise Co.

恒高亞洲有限公司 經計: 総名 第書: 地名名 第書: 地名名 Manapar: the Anthony Chan Mature of business: Soaps and balfroom products manufacturing and products output

斯里針國有股公內 董事: 李相韓 護務: 計劃品別品及出口 38 Knitwear Lid Director: Mr Leo Min Holk Nature of business: Knitwear manufacturit and products export

Good Leader Enterprise Co
Menager : Mr Zhong Jinguang
Nature of business : All kinds of bags
manufacturing and
products export

成美鐵造製衣廠 成美國造教文物 東主:接触水 業務:對國品製造及出口 Beauty Kritting & Garment Factory Sole Proprietorship: 1M Szo Kau Wing Nature of business: Kritwear manufacturin and products export

第末統有提公司 第書:玩為"爱用局"有機等製造改出口 New System Ltd Managing Director : Mr Danon Solly Nature of business : Toys, housewares, premiums manufacturing and products export

### 洽談會/展覽會

				主辦 機 構
一九九九年				
七月十五日至二十一日	中國大連出口商品交易會	大連星海會展中心	各類電子產品、機械產品、	中國大連出口商品交易會組委會
			五金礦產品、石化產品、	電話: (86-411) 3601613/36908
			權油食品、紡織服裝、	圖文傳真: (86-411) 3690934
			土畜產品及輕工工藝品	
七月二十一日至二十三日	國際版權交易會	香港會議展覽中心	各類版權代理商、書籍、報章、	香港貿易發展局
			雜誌、兒童圖書出版商、	電話: (852) 2240 4583
			文藝代理商	圖文傳真: (852) 2840 0026
+8-1 0				
七月二十一日至二十六日	香港書展	香港會議展買中心	各類書籍、印刷品、手工藝品、	香港貿易發展局
			文具、印刷服務及多複體產品	電話: (852) 2240 4583
				圖文傳真: (852) 2840 0026
七月二十二日至二十五日	Malaysia International Food &	Malaysia International	各類食品及飲料	Form Form V
	Beverage Exhibition '99	Exhibition Showroom.	H 20124 H 2017	Forum Exposition Sdn Bhd 電話: (603) 273 1988
		Kuala Lumpur		圖文傳真:(603)273 1988
				電子郵件: forexpo@po.jaring.my
5月二十九日至三十一日	99數碼世界博覽會			46 7 SP IT - Icrexpo@po.janng.my
NATIONAL TO	55数给世界傳覽管	香港會議展費中心	流動辦公設備、電子娛樂及遊戲、	IDG世展博覽(亞洲)有限公司
			數碼影音技術及各種通訊產品	鄭美華小胡
				電話: (852) 2527 9338
				圖文傳真: (852) 2529 9956
				電子郵件: erica_cheng@idg.com.h
5月三十一日至八月一日	香港電子商務博覽會	香港會議展費中心	網上都被	
			州工和東	IDG世展博覽(亞洲)有限公司
				趙小姐
				電話: (852) 2233 9362
				圖文傳真: (852) 2529 9956

### THE GOVERNMENT SHOULD INCREASE ITS SUPPORT ON IT APPLICATION OF SMES

 $Since the 1990's, the increasing economic globalization \\ \qquad responded SMEs have never used computer for \\$ and liberalization, the rapid technological advancement particularly the drastic progress of information technology (IT) and the rise of electronic commerce have prompted a revolutionary change in business operation.
Through internet, more and more enterprises can communicate with each other, launch paperless trading, and arrange and organize their production and operation processes in the world.

The rise of IT provides endless business opportunities for many small and medium sized enterprises (SMEs) in Hong Kong. For instance, the extensive use of internet enables electronic commerce regardless of space and time, benefiting enterprises with low cost, easy access of information, great exposure to potential customers, publicity of products and services and in exploring new markets. No office or any visible operation facility which demands huge resources is required. Meanwhile, enterprises can easily and promptly communicate with clients and suppliers so that they can keep a close contact with one another. This, in turn enhances business relationship between both parties, as on one hand shorter product cycle, less stock and higher responsive ability can be achieved and on the other hand higher quality and more efficient services can be provided to cus It offers enormous benefit to SMEs without adequate resources, manpower and capital.

However, the approach of IT age brings new demands on resources allocation, operation belief and management ability of SMEs. Due to limited resources for operation, many SMEs are still very backward and lack of a thorough understanding of IT application . According to a survey by Hong Kong Policy Research Institute, the ate of using internet among Hong Kong SMEs is only 17%, far below that of public-funded organizations (51%) and government departments (88%). A survey conducted by the Association earlier finds that over 80% of the

information access and only 13% use internet and 23% use e-mail. It reveals that IT application of Hong Kong SMEs is still at the infant stage

To encourage IT application of the SMEs so as to enhanceHotelstonageri application of the swizssoas toennance their long-term competitiveness, Hong Kong should create a favourable environment for high technology development. The government should provide more assistance in the following areas. First, various promotion and publicity activities should be organized to enhance IT knowledge of SMEs and arouse their concern and interest in electronic commerce. Second, research on specific topics should be launched and counseling and support works should be strengthened to help SMEs to develop and apply appropriate technology. Third, sufficient financial support and tax concessions should be provided to assist those hi-tech SMEs. Other incentives such as subsidy and tax deductions should also be offered to encourage general enterprises to purchase technical equipment and increase relevant research, development and training. Fourth, to strengthen human resources, more training courses and seminars that suit SMEs should  $be\, organized\, and\, more effort\, should\, be\, made\, to\, encourage$ IT experts to work for SMEs.

The government should speed up the development of basic IT facilities that suit SMEs, promote the construction of local basic network and reduce the cost of using IT in the industry. In addition, since many SMEs in Hong Kong have developed trading business with the Mainland enterprises and made investment in the Mainland, the SAR government should put efforts in promoting IT exchange and co-operation between two areas. Its primary tasks are to improve communication between Hong Kong and the Mainland, to reinforce IT sen restriction on the immigration of the Mainland IT experts.



# The 34th Hong Kong Products Expo -

A Spectacular Event for
New Millennium Celebration

Following the remarkable achievement of the 33rd Hong Kong Products Expo (HKPE) last year, the Chinese Manufacturers Association of Hong Kong (CMA) will stage again the 34th HKPE at Tamar Site, under the theme of "Advancing into the New Millennium". The motto symbolizes the concerted efforts of local manufacturers in developing towards high technology and high-value added manufacturing in the new millennium.

This year, the HKPE will be staged from December 11, 1999 to January 2, 2000. In addition to displaying traditional high-quality products, the exhibition will feature "Technology Pavilion", "Mid-West Region of Mainland China Pavilion", "Macau Pavilion" and "Food Plaza", to show the latest development of Hong Kong technology, Macau made products and to offer a variety of authentic cuisine

from Hong Kong and Mainland provinces and cities respectively. In addition, the "Kiddyland" is specially designed to offer children products and games, making the HKPE an ideal place of shopping and leisure for different age groups.



# PLATFORM FOR ECONOMIC EXCHANGE AMONG HONG KONG, MACAU AND MAINLAND

To launch a series of publicity campaign, the CMA held To aumon a series of publicity campaign, the CMA held a media luncheon and press conference on May 18,1999 to announce details of the "34th Hong Kong Products Expo". Mr Herbert Liang, President of the CMA, said that the objectives of the 34th Hong Kong Products Expo are to continuously promote Hong Kong economic development

and strengthen external trade in addition to the extension of reviving Hor Kong industry and stimulating local consumption. He then briefed the membe on of reviving Hong of media about the Expo's highlights this year. Dozens of journalists from print and electronic media attended the luncheon and press conference

This year's Expo is most meaningful, during which it will witness the reunification of Macau with China as well as the dawn of the new millennium. To celebrate these occasions, the CMA will organise a series of special programmes on December 20 and 31 for the public to participate. In last year's Expo, the CMA set up the "Macau Pavilion" and "Technology Zone" to display a wide variety of Macauese goods and Hong Kong hi-tech products respectively, which were well-received by visitors. This year, the Association has decided to enlarge the scale of both sections into individual exhibition halls, in order to accommodate more exhibitors and to enhance the public understanding of Macau's industry and Hong Kong's high technology development.

### MID-WEST REGION OF MAINLAND CHINA PAVILION

Mr Liang also pointed out that economic activities between Hong Kong and the Mainland have become increasingly vibrant. In addition to adopting its the Maintain have become increasingly violation, in action to daupting as retail-oriented tradition, the CMA will increase the trade contents of the Expo to strengthen cooperation between enterprises of both places. To do so, the CMA will invite provincial, municipal and autonomous regions governments and business associations of the mid-west region of the Mainland to recruit their Dusiness associations on the most-register of the Expo. Apart from displaying their products in the "Mid-West Region of Mainland China Pavilion", the exhibitors can make use of the facilities on-site such as the performance stage and meeting rooms to conduct trade and investment forums. The

### TOP TEN HONG KONG BRANDNAMES AWARDS

organizing these activities.

CMA will also provide one-stop shop service to the delegations for

Mr Liang announced that the Association will organise an election of "Top Ten Hong Kong Brandnames" at the Expo. The objective of this op 1en Hong Kong pranunames at the Expo. The objective of this election is to commend outstanding brands, so as to arouse the public's support to local industrial products and to increase the products' competitiveness in the worldwide market. The Association plans to invite







celebrities from the political, business & academic sectors and other prominent figures to from a judging pane. Judging will be based on the popularity features, creativity, quality, packaging and environmental friendliness of the product. All entry brand names must be registered in Hong Kong, and must be owned or distributed by exhibitors of the Expo.

#### MASCOT DESIGN COMPETITION

To celebrate the new millennium and to enhance the public understanding of the Expo, the Association specially organises a "Mascot Design Competition" this year. The winning entry will become the emblem of the Expo. Attractive prizes will be offered to the champion and five meritprize winners. The champion will be awarded a cash prize of HK\$8,000, while each merit-prize winner will be given a cash prize of HK\$1,000. People of all ages are welcome to participate in the competition.

#### MISS EXHIBITION PAGEANT

The traditional "Miss Exhibition Pageant" has been the public focus and highlight of the Exhibition. The final contest of this year's "Miss Exhibition Pageant" will be staged on December 24. Unlike the preceding Expos, this year's contest will be held at the stage of the Exhibition, providing audience the opportunity to witness the birth of the Miss Exhibition and to vote on the spot. Winners of the Pageant will be awarded prizes in cash and in kind at a total value of HK\$1,000,000.

### COMPETITIONS FOR THE PUBLIC TO ENROL

This year's Expo will also feature a wide range of

This year's exposure and esture a water range or fascinating programmes and activities. Apart from senowned local and the Mainland performing groups, the CMA will also invite senowned local and the Mainland performing groups, the control of the c renowned local and the Mainland performing groups, the CMA will also invite exhibitors to sponsor fashion and variety shows to enable visitors to enjoy the festive ambience of the Expo. Riding on the success of last year, the CMA will continue to organise "Children Drawing Competition", "Photo Contest" and "Booth Design Competition", aiming for children to develop their creativity, for photography lovers to demonstrate their skills, and to encourage exhibitors to decorate their booths as elegant as possible.

Committee Member and Publicity Sub-committee Chairman of the 34th Expo Mr. Corence Ways International Trade Fairs Limited Mr. Lang New York President and Chairman of the Expo's Standing Committee Mr. Leung Nai Wing; Vice-President and Vice-Chairman of the 34th Expo's Organising Committee Mr Vip Hing Chung; Vice-Presidents Mr. Chan Wing Kee, Dr. the Honourable Lui M. W., Mr. Lin Fai Shat; Vice-President and Vice-Chairman of the 34th Expo's Organising Committee Mr. Lo Man Tuen; Vice-Committee Member and Publicity Sub-committee Chairman of the 34th Expo Mr. Brand Meway International Trade Fairs Limited General Manager of Kokos Engineering Sub-committee Chairman of the 34th Expo Mr. Mr. Corence Wong, etc.



**Fair Facts** 

The 34th Hong Kong Products Expo Advancing into the New Millennium

The Chinese Manufacturers' Association of Hong Kong

Sponsor Industry Department, HKSAR Government Hong Kong Tourist Association

Co-organizers

Hong Kong Productivity Council

Hong Kong Trade Development Council The Hong Kong General Chamber of Commerce

The Chinese General Chamber of Commerce

Federation of Hong Kong Industries

The Hong Kong Chinese Enterprises Association Industrial Association of Macau

The Small and Medium Enterprises Association of Macau

Fair Manager : Neway International Trade Fairs Limited

: 11 December 1999 - 2 January 2000 (total 23 days)

Opening hours : Mondays to Fridays 11:00 am - 9:00 pm Saturdays, Sundays & Public Holidays

11:00 am - 10:00 pm 20 December (Monday) 11:00 am - 10:00pm

24 December (Friday) 11:00 am - 12:00 midnight 31 December (Friday) 11:00 am - 2:00 am

Tamar Site, Central, Hong Kong

Exhibition area : 20,000 square meter No. of booths : Approximately 450 indoor booths and 200 outdoor booths

Indoor booth - HK\$25,000

Outdoor booth - HK\$16,000

Programme

Exhibit profile : Textile, clothing, footwear & hat, luggage, leather goods, fashion accessories, handicraft, jewelry, china clay products, beauty products, clocks, watches, toys, gifts, stationery & sporting goods, household products, furniture, electrical appliances, foodstuffs, electronic products, pharmaceutical products, plastic goods, basic &

fabricated metal products, mobile phones and pagers.

▼ Technology Pavilion ♥ Millennium Celebrations ▼ Technology Pavilion

Mascot Design Competition

▼ Mid-West Region of Photo Contest Mainland China Pavilion

Children Drawing Competition Macau Pavilion Youth Zone

Booth Design Competition Top Ten Hong Kong Food Plaza Brandnames Awards

Kiddyland Miss Exhibition Pageant

Celebration for the Reunification

of Macau with China

Admission Fee : HK\$10/person

(Free admission for children below 1 meter in height, senior citizens over the age of 65 or who are disabled)

Ticket Offices : 1. Daily Stop at MTR stations



# Profes Mr Wilfred Wong

President and CEO of China Investment Group Limite

r Wilfred Wong has more roles than r Wilfred Wong has more roces when the average businessman does. President and CEO of his own company, Deputy of the 9th National People's Congress (NPC) of the PRC, Chairman of the Business and Professionals Federation of Hong Kong are just some of them.

1992 was the year when Mr Wong decided to end his 17-year career with the Hong Kong government to venture into the China market. "This year, Deng Xiaoping made a trip to inspect southern China," he says, his eyes beaming with enthusiasm

He was 40 years old then, but age is not a problem when it comes to starting a new career. He joined K Wah International Limited as Deputy Chief Executive, gaining hands-on experience in China trade. "At that time, mpanies in the Mainland were state-owned. I found myself negotiating not with businessmen, but with government officials," he recollects. The government-official-turnedbusinessman was soon talking the same language with his business counterparts. Two years later, in 1994, he formed his own company, China Investment Group Limited. Now, ninety percent of his business is in China.

Mr Wong spends most of his time in the Mainland, either for business trips or for NPC meetings. As a businessman, he sees the Mainland with great potential. "China is a vast market. The United States has a population of 200 million and is already the world's largest consumer. If all the 1.2 billion people in China have enough purchasing power China would be a far bigger market," he says

But this great potential market takes time to develop. "China opened its doors in 1978 - only 20 years ago. Since then, they have been implementing reforms, starting with the easiest ones. Now they are facing the toughest part, such as reforming state-owned enterprises and admitting into the WTO.

"So far, the reforms are successful. The Mainland business environment is improving people are more experienced in doing busines with local or foreign counterparts; government officials and enterprise owners are now separal people; and the legal system is improving, with laws to encourage trade," he says.

On the whole, he believes that things are improving step by step. "Maintaining stability with a high economic growth of 7% to 8% important. important. Give China, say, another 20 ye and the 1.2 billion people will gradually become consumers," he predicts.

But there are still problems. As an NPC member, he understands that the Mainland's legal system urgently needs reforms. The problem is that China is too large: the central government has enacted laws but has difficulty in implementing them at the province level. There is also problem of corruption.

Hong Kong has faced corruption problems before. "Apart from establishing the ICAC (Independent Commission Against Corruption), the Hong Kong government used a "high salary tactic": that is civil servants were given a huge salary raise, forcing bribers to pay an incredibly huge amount before they can bribe them. This deterred corruption." In the same way, the Mainland's next step is to reform its government system and raise the pay of civil servants. Meanwhile, there are more legal professionals and the legal system is improving. The spirit of the law is gradually spreading throughout the country.

### He gives some advice to those who plan to invest in the Mainland:

- 1. Don't be speculative. Do business fair and square.
- 2. Be patient. Don't expect immediate rewards. Investment returns take 3 to 5 years, because you need to start from scratch — training, building the facilities, establishing retail and wholesale channels, analysing the market and building relationships. Keep in mind that not everything is well established.
- 3. Don't take China as one big market. Each province is a unique market with different regulations.

Mr Wong himself has businesses in many cities, including Tianjin, Hangzhou, Zhuhai and Shandong. He is responsible for his company's core business - investing in the Mainland's infrastructure, such as toll bridges and highways.

Mr Wong's company is not the only one engaged in this kind of investment. Giant companies like Cheung Kong and New World are also in the same business. How can a medium-sized conglomerate survive and secure business?

Mr Wong believes that the early bird catches the worm: be the first company to get in touch with the client. His company was the first joint-venture partner for infrastructure projects in the transportation sector in Tianjin. Reputation is also important. For instance, he was doing a project with Hangzhou's Bureau of Transport when he went to pitch for another one in Ningpo. He actually told the Ningpo people to call Hangzhou and ask them how they think of his company. And the next day, he got the business. Finally, he believes that large companies may not be interested in medium-sized projects, giving him an advantage.

On the other hand, retail business is not doing well for the company's "Bigway" a chain of mega-store in Guangzhou and Wuhan. "Business is not so good due to deflation in the Mainland. It is a difficult period for both the retail sector and our company," he glooms.



The company's other investments include the acquisition of distilled water manufacturer Citifood in 1995, and movie distributor and cinema operator, the Intercontinental

Group, which has Disney Movies as one of its clients and operates Miramar cinema, Pearl and Jade (both scheduled to re-open in June this year). The company plans to be publicly listed in Hong Kong when the stock

Hong Kong has developed from a trade port to an industrial city and to a service centre. What's next? "Technology," he says. "We are not certain whether technology can really Hong Kong should aim high and

Another issue is the relationship between Hong Kong and the Mainland. A trusting relationship is needed. He cites an analogy: "It's like living with your mother. You can't be completely separated from her, like separating river water from well water. If you are suspicious of her, anything she does for you is evil. It's a matter of attitude. The Handover was a ceremony. What Hong Kong needs is an attitude change." This can be done through more communication and

Mr Wong has another role as a public person. His views are frequently seen in the newspapers, on issues such as the right of abode, merging the two Urban Councils and reforming the government system. The reason for this dedication stems from the belief "Repaying what society has given me". He explains, "I grew up in Hong Kong and became an administrative officer after graduating from university. The Hong Kong overnment sent me to Oxford and Harvard for further studies. These opportunities were given to me by the Hong Kong society.

Then I had a chance to work in the Basic Law Consultative Committee and the Preparatory Committee. Over the past 10 years, I have been working in the frontline for the smooth transition of Hong Kong. This is a rare opportunity. I must seize it and do my best. But I have to sacrifice part of my family life.

Hong Kong seems to be full of problems nowadays. The former government official emphasizes that these problems weren't developed overnight. "In the years before the Handover, the Hong Kong and British governments did not implement reforms (in education, housing, government system etc.) for fear of disrupting stability. These problems, like soaring property prices, naturally exploded after 1997. One should not blame the SAR government," Mr Wong explains. He expects more problems to emerge in the coming years.

Hong Kong has developed from a trade port to an industrial city and to a service centre What's next? "Technology," he says. "We are not certain whether technology can really work out, but we need a vision. Hong Kong should aim high and strive to become a worldclass city. We should compare ourselves not with Singapore, Tokyo or Paris, but with London and New York. Once we have this vision, our standards will automatically go up - higher standard of education, better services, cleaner environment, and a more efficient government. Only through this can

we stand out from the rest

When it comes to time management, Mr Wong spends most of his time in business, followed by community service. Family comes last. Although his limited time in Hong Kong is squashed with meeting, he tries to spend the weekend with his two sons. How busy is he? He relates two stories. "My son wrote an essay on the topic "My Father": My father works in many places. Sometimes I see him on TV." The poor child must have missed his father very much: "Many years ago, my looks resembled a TV host. My son would point at the TV and say "daddy, daddy..."

A meeting is waiting for him immediately after this interview. Then he'll be flying over to Hangzhou. A typical day for Mr Wong.

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### DINNER RECEPTION IN HONOUR OF AUSTRIAN CONSUL-GENERAL IN HONG KONG



On behalf of the Association, President Mr Herbert Liang (left) presented a souvenir to Dr. Helmut Boeck.

he Association hosted a dinner reception in honour of Dr Helmut Boeck, the Austrian Consul-General on May 27. Other distinguished guests attenuing the audit instance in Laszlo Vizi, Consul-General of the Republic of Hungary, Mr Erwin Hardy, Chairman of the Hong Kong Austrian Other distinguished guests attending the dinner included Mr Association and Dr Alfred Mayer, Consul of the Austrian Trade Commission.

In his opening remarks, Mr Herbert Liang, President of the CMA, stated that there are two new major developments in the world economy which bear positive and profound influences world economy which bear positive and profound influences on the economic relationships between Mainland China, Hong Kong and Europe. The first one is the introduction of the Euro in early 1999 and the other is China's accession to the World Trade Organization (WTO) most likely later this year.

Mr Liang said that the successful launch of the Euro would help the trade in lowering exchange risks, reducing transaction costs, improving price transparency enhancing business efficiency. These benefits will be enjoyed by many Hong Kong companies having extension trade and investment relationships with their European partners. He also pointed out that with Europe's increasing presence in Asia, the position of Hong Kong as a prime regional centre would further be strengthened

Regarding China's recent negotiations with the US as well as the European Union (EU) over its accession into the WTO, Mr Liang said that such an inclusion would definitely be accompanied by the further opening of China's domes market, in terms of both products and services, thereby creating abundant business opportunities for foreign companies. Hong Kong's role as the gateway for European companies to tap the Mainland market will become increasingly important.



Herbert Liang (5th from right) posed for a photo with Dr. Helm<sup>ot</sup> eck (5th from left) and other distinguished guests.

## Cheque-Presentation Ceremony of the "1999 Hong Kong Eco-Products Award"

Co-organized by the Association, The Chinese General Chamber of Commerce (CGCC) Co-organized by the Association, The Chinese General Chamber of Commerce (CCC) and The Hong Kong General Chamber of Commerce (HKCCC), the Choque-presentation Ceremony of the 1999 Hong Kong General Chamber of Commerce (HKCCC), the Choque-presentation Ceremony of the 1999 Hong Kong Eco-Products Award's was held on May 29. As the Chairlady of the Steering Committee of the Award, CMA General Committee Member and Chairlady of the Association's SMEs Committee Wis Anna Pao Sohmen, delivered a welcoming speech at the occasion and received a cheque of HK\$3200,000 and CMA Vice-President by HSBC. Also, Mr Kim Salkel, Deputy Secretary for Planning, Eavironmental and Land Bureau received a cheque of HK\$3200,000 and CMA Vice-Presidents Provided the Committee of HK\$2500,000 and CMA Vice-Presidents Provided Committee of the North Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More than 30 guests attended the ceremony including CMA Vice-Presidents Provided Committee of the Award More Than 30 guests attended the ceremony including CMA Vice-Presidents Provided CMA Vice-Pr



### Seminar on "Impact of China's WTO Accession: Economic Implication for Hong Kong"



President Mr Herbert Liang delivered Welcoming remarks at the seminar.

It is expected that China's accession into the WTO will bring along opportunities as well as challenges to Hong Kong. Therefore, it is necessary for the business and industrial sectors of Hong Kong to know more about the issue in order to have better planning and develop relevant strategies to cope with the situation. In view of the importance of the issue, the Association

eld a seminar on "Impact of China's WTO Accession: Economic Implication for Impact of China's WIO Accession. Extraordinary Trailing Tra un. The Association also invited Mr Liu Shan Zai, Deputy Director, Xi, Hua News Agency (Hong Kong Branch) to deliver a speech. In addition, Mr Edward Yau, Deputy Director-General, Inde Department, HKSAR Government and Mr Joseph Tsang. Assistant Chief Economist, Hong Kong Trade Development Gunsell, were invited to speak on "the Preliminary View of China's Accession, 1977 of the 2-Todd Department of China's Accession, 1977 of the 2-Todd Department of China's Accession to WTO from the Trade Department of HKSAR Government" and "China's Accession to WTO: The

Opportunities for Hong Kong" respectively. Ms Carrie Yuen, General Manager, Corporate Planning - China, A. S. Watson & Co Ltd spoke on the topic "China's Accession to WTO: The Impact in Developing Chinese Retail Markets". Lastly, Mr Stanley K. C. Ko, Director, Jardine Pacific Ltd presented the topic "China's Accession to WTO: Opportunity for Foreign Investors in Tertiary Industries". The seminar received enthusiastic response with over 110 participants.



Guests attending the seminar included (from left to right)
Mr Stanley K. C. No, Director, Jardine Pacific Ltd; Mr Joseph Tang,
Assistant Chief Economist, Hong Kong Tand Development Council,
Mr Lo Man Tione, CAM Vice-President; Mr Irehert Liang, CAM
President; Mr Chan Wing Rev. CAM Vice-President; Mr Edmard Lang,
Deputh Director-Cenneal, Tadle Department of HRSMR Government;
Ass Carrie Voern. General Manager, Carporate Planning, Chinia, A. S.
Walson & C. Ott dan Mr Liu Stan. Zie, Deputh Director, Xin Hua
News Agency (Hong Kong Branch).

### 'HELP SMES ACTIVITIES PROGRAMME'



o encourage more frequent use of services provided by the government and public and private institutions for SMEs, the Association launched a 'Help SMEs Activities Programme' in April. The aim of the programme is to help SMEs to develop healthily through a series of activities including questionnaire surveys on different topics, forums, seminars, visits, etc.

Forum on 'The Financing of SMEs', the first activity under the programme, was held on May 5 with Mrs Anna Pao Sohmen, Chairlady of the CMA SMEs Committee, being the host. Representatives from different sectors were invited as keynote speakers and panelists of the forum, including Mr Sidney Chan, Assistant Director-General of Industry; Mr Vincent Kwan, Senior Economic Research Manager, Planning Division of Hang Seng Bank Limited; Dr Harry Lo, Associate

Professor, School of Arts and Social Science of The Open University of Hong Kong; Mr Siu Ming Wah, Managing Director of East Asia Heller Limited; Mr Denis Lee, Chairman of the Government SMEs Committee; Mr Luk Shun Hoi, Vice-President of The Hong Kong Small and Medium Business Association; Mr Benny Tse, Senior Executive, Corporate and Institutional Banking of The Hongkong and Shanghai Banking Corporation Limited; Dr David Wong, Convener of the Finance Working Group of CMA SMEs Committee; Ms Barbara Chan, Partner of Deloitte Touche Tohmatsu; Mr Thomas Wong, Partner of Chan, Wong, Chung & Co., C.P.A.; Mr Edmond Chan, Managing Director of Eastern Richfield Financial Consultants Ltd. and Mr Ng King Chung, Business Chief Reporter of Hong Kong

Commercial Daily. The keynote speakers and the panelists shared their opinions and views with the participants and answered the questions raised by them.



Host and Keynote speakers of the Seminar on "Sustainable Development" included (from left to right) Dr Dennis Vip, Dr Kwong Kai Sun, Mrs Anna Pao Sohmen, Mr Bosco Fung, Dr K K Chan and Professor P K Lau.



ntative from the SME Service Centre of HKTDC de to the members how to obtain relevant on-line trade and market

The second forum under the programme was held on May 19; focusing on 'Sustainable Development' with an aim to explore the influence of the sustainable indicators on the development of SMEs. Dr Dennis Yip, Convener of the IT Working Group of CMA SMEs Committee was invited to be the host of the forum. Keynote speakers and panelists of the forum included Mrs Anna Pao Sohmen, Chairperson of CMA SMEs Committee; Mr Bosco Fung, Director of Planning; Dr K K Chan, Chief Executive, Curriculum Development Institute of the Education Department; Dr Kwong Kai Sun, Associate Professor, Department of Economics of the Chinese University of Hong Kong; Professor P K Lau, Associate Head, Department of Business Studies of The Hong Kong Polytechnic University; Mr Lo Luk Lam, President of Bio-Rad Pacific Limited; Dr Stephen Cheung, General Manager, Electronics Division of the Hong Kong Productivity Council; Mr. Thomas Cheung, Executive Director of Innomed Group Limited and Mr Ngan Kwok Hung, Director of Honest Kid Industrial Limited. The forum received encouraging response with more than 50 Participants from member companies attended.

Besides, the Association organized two visits in May. The first was a visit to the SME Training Centre of Hong Kong Trade Development Council (HKTDC) held on May 7. Participants included CMA General Committee Member Mr Ho Yuk Wing and more than 10 members. They were received by Mr Lai Ching Hung, Senior Deputy Manager of HKTDC. Representatives from the TDC Business InfoCentre and SME Service Centre introduced their services like e-commerce demonstration on internet, quick access to relevant trade and market information, trade statistics, hands-on electronic data interchange applications, contacting potential buyers or supplies, etc.

The second visit to the Hong Kong Productivity Council (HKPC) was held on May 28. Members were shown the services provided by HKPC and the Electromagnetic Compatibility Centre, Rapid Prototyping Technology Centre, as well as the newly established Powerhouse and DigiHall 21.



A visit by our members to the Hong Kong Productivity Council was held on May 28. Mr Norman Chan (left), Associate Consultant of the Manufacturing Engineering Division/CAD-CAM Workshop, Member of Computer in moduling.

### Briefing for New Members '99

To enhance new members' understanding of the Association and the services provided, and to gather feedback from members. the "Briefring for New Members" 99" was held on May 6. Hosting the briefring, CMA President Mr Herbert Liang said that the Association would continuously improve its services according to the Annaping excomeic environment of Hong Kong and the needs of members. Besides, Mr Liang introduced to the and the needs of members. Besides, Mr Liang introduced to the members events and seminars organized by the Association aiming to enhance economic and industrial development of Hong Kong. The briefing received enthusiastic response from the members with over 20 representatives attended. In addition to President Mr Liang, other CAM, participants included Vice-President Mr Eddie Lis, Executive Committee Member Mr Clow Vivo Science Canada Constitution and Mr Vivo Science. Yun Sheung; General Committee Members Mr Yim Chan Chee, Mr Chao King Lin and Mr Chui Siu Chuen.



"Briefing for New Members '99" was held on May 6 and was hosted by CMA President Mr Herbert Liang (centre).

## Delegation of Tianjin Economic Technological Development Area



Mc Chi Chang Cui; Director of Administrative Commission Office, Tianjin Economic Technological Development Area (Rad from right) led a addequation to visit the Association on May 10 and gave a brief introduction on "The First PEC Contentional Trade & Investment Fair" which will be held from September 14 to 18, 1999.

### Hong Kong Awards for Industry: Experience-sharing Seminar

The Hong Kong Awards for Industry held its first Experience sharing Seminar on March 23 with an aim to promote to companies successful practices and strategies adopted by companies from different aspects of industrial excellence.

Co-organised by the Secretariat of the Organising Committee Co-organised by the occurrent of the Organisang Committee and the leading organisers, the seminar drew over 100 attendees. Presentations were made by seven winners of the 1998 Hong Kong Awards Scheme, including winners of the Hong Kong Awards and Certificates of Merit. The Seminar also provided a platform for dialogue between market leaders, budding businessmen and government officials.



Mr. David Ho of Kent Engineering Co. Ltd., winner of the 1998 Hong Kong Award for Industry: Machinery and Equipment Design, gave a presentation on pad printing.

Visit by Mr Liu Shan Zai, Vice-Director of Xinhua News Agency (Hong Kong Branch)



Led by Vice-Direct Mr Liu Shan Zai (3rd from led), front row), the 3-member Delegation of Kinhan News Agency (Hong Kong Branch) witted the Association on May 5 and held a meeting with CMA President Mr Ling (3rd from 19th, front row), Vice-President Mr Chan Wing Kee End from left, front row), Mr Jose Yu (Ind front right, front row), Mr Lo Man Tuen (1st front right, front row), Mr Edile Liu (4th from left, back row) and other CMA representatives.

### Farewell Dinner in honour of Deputy Director of Xinhua News Agency (Hong Kong Branch) Mr Ulan Mulun



The Association hosted a farewell dinner in honour of Deputy Director of Xinhua News Agency (Hong Kong Branch) Mr Ulan Mulan (lift from left, front row) on May 118. CMA President Mr Herbert Liang (centre, front row) praised the contribution made by Mr Ulan Mulan to the commit development of Hong Kong, as well as the assistance provided for CMA. Other attendees from the Association ciuded Vice-Presidents Mr Iy in Hing Chung (2df rom left, front row), Mr Eddie Lu (1st from helt, front row), Assistant to President Mr Lam Hok Po (3rd from left, back row) and other CMA representatives.

### Certificate Course in Labour Legislation and Employment Practices

The Association jointly organized a certificate course in Labour Legislation and Employment Practices with the Labour Department from April 13 to 30. The course aimed to enhance understanding of employers and managerial staff on the content of the labour semployers and managerial staff on the content or the mask siglalation and emit-discrimination ordinances, and to help them set up personnel policies in compliance with the regulations. Beyerlenced officers from the Labour Department and the Equal Poportunities Commission have been invited to speak and discuss with the participants on labour issues with case studies.



are attentive to the elaboration of the spo

### Luncheon Talk Held by the Youth Committee

The Youth Committee of the Association held a luncheon talk on April 17. Dr K M Ko, Deputy Director (Operation) of the Hospital Authority, was invited to speak on the common diseases in Hong Kong. The luncheon talk marked a total of over 20 attendees including Chairman Mr Gilbert Choy; Vice-chairlady Miss Aster Lo, Miss Lillian Liang and Secretary Miss Noreen



Dr K M Ko (left), Deputy Director (Operation) of the Hospital Authority received a souvenir from Mr Gilbert Choy.

Delegation of Department of Foreign Investment Administration, Ministry of Foreign Trade & Economic Cooperation



Led by its Director General Ms Wang Shijia (ard from left, front row), the delegation of Department of Foreign Investment Administration, Ministry of Foreign Trade & Economic Cooperation visited the Association on May 19 and was received by CMA Predicted Ms (Febret Lina) (3rd form right, front row); Vice-President Mr Vp Hing Clung (2nd from right, front row), Dr M Wlad, Life (Hing), Front row), and other right, front row) and other CMA representatives.

### Delegation of the Qingdao Enterprises



The 27-member delegation of the Qingdao Enterprises visited the Association on May 13 and was received by CMA Vice-President Mr Lin Fai Shat (5th from right, front row) and other CMA

### Delegation of Hebei Province Shijiazhuang



Led by Vice-Chairman of Hebei Province Shijiazhuang Chamber of Commerce Ms Li Ling Fu (4th from left), the 22-member delegation visited the Association on May 21 and was received by CMA.

Executive Committee Member Mr Chiu Chun Bong (centre), General

Committee Member Mr Chan Kim Sing (3rd from left) and Mr Ho Yuk

Wing (3rd from right).

### Delegation of Jiangsu Huaiyin Chamber of Commerce



Led by President of Jiangsu Huaiyin Chamber of Commerce Mr Wu Ming Chun (right), the 11-member delegation visited CMA on May 20 and was received by CMA President Mr Herbert Liang (centre) and General Committee Member Mr Ho Yuk Wing (left).

### The Ladies' Committee Sponsored the "Green Life" Project

To support the environmental protection campaign in Hong Kong, the Ladies' Committee of the Association sponsored the "Green Life" Project organized by the H.K.Y.W.C.A. Cheung Ching Social Centre for the Elderly. The Project composed of a series of activites including seminar, games, visit, etc. A cheque-presentation ceremony was held on April 23. Chairlady of the Committee and CMA General Committee Member Ms Cecila Chen presented the cheque to the representative of the Centre



Ms Cecilia Chen (5th from left) presented the cheque to the H.K.Y.W.C.A. Cheung Ching Social Centre for the Elderly and posed for a photo with members of the Ladies' Committee and the Centre representative.

### DENMARK: BAN ON PHTHALATES

n August 4, 1998, Austria introduced a regulation on banning the use of hthalates in toys made of synthetic material children under the age of 3 and prohibited he sale of such items starting from January 1,

According to the circular provided by HKSAR Industry Department, the Danish Ministry for Environment and Energy has also adopted a statutory order similar to Austria's regulation, which was effective from April 1, 1999. The Statutory Order prohibits the manufacture, import and sale of the following products or parts thereof if they contain more than 0.05% by mass of phthalates (i.e. esters f phthalic acid) :

products which are clearly designed or intended for children under the age of 3

products which are intended for or normally expected to be placed into the

mouth by children under the age of 3, including in particular dummies, feeders, jewelry, and bathing articles; and

(iii) products not covered by (i) and (ii) but which must be expected to be used as toys by children under the age of 3 because of the product's structure and design.

The products which are in stock when the Statutory Order enters into force can still be sold until 1 April 2000.

The production, import and sale of inflatable bathing articles for outdoor uses or for public swimming baths will continue to be allowed until 1 January 2003.

If you have any enquiries, please contact the Marketing Department of CMA TCL at 2698 8198.

Note: The Chinese text is for reference only. In case of discrepancies between the English and Chinese texts, the English text shall for all purpose be conclusive.













Tunisia has a surface of 162,154 square kilometers (of which 25,000 square kilometers is desert) and borders on the Mediterranean. Its Mediterranean coast is 1,300 kilometers long and includes five gulfs. Tunisia is also equipped with a significant maritime and air transportation network linking it to Europe. It stands as a crossroad to Europe on the one hand and to the Middle-East and Africa on the other. The climate is mild with annual temperatures varying between 10°C and 20°C in winter and between 20°C and 36°C in summer. It is expected to have 10 million inhabitants by the year 2000. The official language is Arabic. However, other foreign languages such as French and English are taught in all

### INFRASTRUCTURE

There are six airports with 58 foreign airlines and 8 commercial ports with shipping lines connecting Tunis to Marseille, Italian ports and Spanish ports. Moreover, the highway and railway systems are very sophisticated.

The development of communication grows The development of communication grows quickly in Tunisia. Long distance calls can direct to more than 170 countries. There are diversified services like quick connection to the Internet, satellites links and fiber optic cable links. Marcause the appears and the services of the service cable links. Moreover, the energy supply is cable links. Moreover, the energy supply is available and reliable that there are 1974 MW electricity plants installed and 790 kilometers of high pressure natural gas lines.

### ECONOMY

econdary and higher education institutions.

The average annual GDP growth was 4.5% for the period of 1987-1997, while annual population growth was only 1.5%. Per capita GNP is 2,160TD. Expressed in purchasing power parity, this is equal to nearly US\$5,100. The middle class contains 60% of the population where only 6.2% of the population live below the poverty level according to the 1995 survey

### TRADE

Exports to the EU becomes more important in Tunisia. In 1976, exports to the EU accounted for 51% of Tunisia's total export

t rose to 78% in 1997. Referring to Hong ong, they export HK\$42 million of goods to tong kong in 1998 which was double than hat in 1997 (HK\$21 million). The total exports om Hong Kong to Tunisia slightly dropped HK\$162 million in 1998 from HK\$179 nillion in 1997.

The average annual growth rate on exports was 7% during the period of 1987 to 1997. In particular, the manufacturing industry and tourism grew more rapidly and accounted for 75% of the total exports. Due to a higher amount of export, the trade deficit to GNP dropped from 9% in 1992-93 to 3% in 1996-97.

Moreover, Tunisia has signed co-operation agreements with many Arabic countries. For example, Tunisia and Liberia signed the agreement that allows tax-free trade between two countries in nearly all commodities.

### INVESTMENT INCENTIVES

The sectors covered by the Investment Incentive Code are agriculture, fisheries, manufacturing industries, public works, tourism, handicrafts, transportation education, culture entertainment facilities, health care, environmental protection and real estate.

The Code grants a number of tax and financial advantages. As for tax concession, there is full exemption from corporate income lax for the first 10 years for revenue from export, agricultural projects and projects of

regional development. Moreover, there is a 50% reduction in the tax rate for revenue from export starting from the 11th year and continuing indefinitely and projects of regional development for a further 10 years. Lastly, there is a total exemption from import duties and taxes for imported equipment, raw materials and semi-finished products for companies producing entirely for export.

As a premium on investment, subsidies are granted for certain projects. There is a 20% of the project cost subsidy when it is related to environmental protection, or an 8% to 25% of the project cost subsidy when it is related to regional development, and a 7% of the project cost subsidy when it is related to agricultural development. An additional 8% premium is granted to agricultural projects in arid regions and fisheries projects in regions where resources are unexploited. Additionally, subsidy will also go to the government's funding on infrastructure which includes the projects of developing aquaculture, regional development with the use of geothermal water and other regional projects benefited from incentives programmes in regional development.

Service Organization
Foreign Investment Promotion Agency
63 Rue de Syrie 1002 Tunis Belvedere Tel: (216-1) 783 021 Fax: (216-1) 782 971 Email: fipa.tunisia@mci.gov.tn Website: http://www.investintunisia.tn



Tunisia's aviation industry is well-developed. There are six airports with 58 foreign airlines providing passenger and cargo transportation services.



### **EMPLOYEE TRAINING PRODUCES BOTTOM-LINE BENEFITS**

Too many employers spend more money on copy machine maintenance than they do on training their people.

A sales assistant talks to a friend on the telephone while a customer stands waiting, money in hand, to make a purchase.
A receptionist leaves a caller on hold
interminably, never checking back to see if he would like to continue to wait or leave a would like to continue to message. When a customer arrives at the appointed time to pick up her car, the mechanic tells her the repairs won't be completed until the next day.

These are not uncommon occurrences; they are the norm. Exceptional customer service is the key to the success of any business, and yet, employers spend more money on copy yet, employers spend more money on copy machine maintenance than they do on training their people. Unfortunately, their employees break down more often than their machines, but they fail to do anything about it.

Too many employers aren't aware of the bottom-line benefits of training their employees to provide exceptional customer service. They are reluctant to spend money on training, and many just don't believe they on training, and many just don't believe they can change behaviours and attitudes. The less employers pay employees, the less they value those employees. The less they value employees, the less they train them. And yet, 99 percent of customer contact is made through those employees. through those employees.

The great fear for many employers is that they will spend the money to train employees, who will soon leave for other jobs. To them, I say, "Offer it and they will stay". What's

worse, to train employees and take the chance that some might leave the company, or to not train them and have them stay? And have the customer leave instead. It's not a difficult

A good training programme not only decreases employee turnover and increases employee loyalty, it increases sales and customer loyalty. Based on the generally accepted rule that attracting a new customer costs five times as much as keeping a current customer, a good employee training programme has a value of at least five times its cost.

A few years ago, Citicorp conducted a study of 17 companies that had been recognised for superior customer service. It found that each company made investment of up to 2 percent of gross sales for formal, ongoing service education programmes.

A good training programme also increases productivity. The Late Warren Blanding, a leading service consultant and president of the Customer Service Institute in Silver Spring, Maryland, found that under conditions of typical productivity in customer service operations, an employee earning \$40 to \$50 an hour has an actual fully distributed cost of as much as \$150 to \$190 an hour. If, through training, that employee becomes 10 percent more productive, the cost is reduced to \$120 to \$170, a savings of cost is reduced to \$120 to \$170, a savings of about \$160 per employee per day.

Tips for employers when establishing an employee customer service training programme:

- . Take 10 percent of your advertising budget and use it to train your employe
- · Spend a minimum of 40 hours per year training each employee in the art of customer service.
- In order to create a culture of change and keep enthusiasm high, you must introduce a new training stimulation every six
- Service education for frontline employe must be at least six solid hours, with a follow-up session a month or two later, if you expect a behaviour change and a commitment to service standards.
- Establish clear objectives, so employees know what you want them to be able to do once they have completed the
- Communication, cooperation and commitment — from top-level management to frontline employees — are critical to the success of any training programme and to changing a company's culture.

Employers must begin to realize that it is knowledgeable, courteous, helpful employees that bring in and retain customers. Advertising will bring customers in the door but poor service will turn them away and point them in the direction of a competitor. Employers must hire good people, train them, coach them and reward them.

Source :This article is written by Mr Frank J.Adick, Managing Director, Dew-Point International Ltd.



### SEMINARS / TRAINING COURSES

			Organizer	Contact Person/ Tel & Fax
1999				
July 13	Executive Briefing:	VTC Tower, Wanchai	The Management Development	Dr. C. Y. Wong
	'Deriving Business Values		Centre of Hong Kong	Tel: 2386 1930
	From Information Technology			Fax: 2572 7130
	Cantonese Series			E-mail: mdc@vtc.edu.hk
Jul 19 - Aug 16	Family Multimedia Computing	HKPC Building, Kowloon Tong	Hong Kong Productivity Council	Tel: 2788 5923
				Fax: 2788 5011
				E-mail: kyleung@hkpc.org
July 28	Effective Managers Series (Cantonese):	VTC Tower, Wanchai	The Management Development	Tel: 2836 1818
			Centre of Hong Kong	Fax: 2572 7130
				E-mail: mdc@vtc.edu.hk
Aug 4 - 6	Data-Mining Technology For	HKPC Building, Kowloon Tong	Hong Kong Productivity Council	Tel: 2788 5923
	Decision Makers (Hands-On)			Fax: 2788 5011
				E-mail: kyleung@hkpc.org
Aug 5 - 23	Professional Diploma in	HKPC Building, Kowloon Tong	Hong Kong Productivity Council	Tel: 2788 5923
	Building Services Design, Installation and Maintenance			Fax: 2788 5011
	installation and maintenance			E-mail: kyleung@hkpc.org
21 September 1999-	Comprehensive Certificate Course	CMA Building	Hone Vess file	
1 February 2000	in Shipping		Hong Kong Shippers' Council	Ms Czarina Shum
				Tel: 2834 0010
				Fax: 2891 9787

## CONFERENCES / EXHIBITIONS

Date	Event	Venue	Items	Organizer
1999 July 15:21	China Dalian Export Commodities	Dalian International Convention & Exhibition Center	Electronics & electrical products, Cereals and Foodstuffs, Metals and Mineasls, Textiles, Garmeris, Native produce and Animal by Products, Handcrafts, Metallurgical products, Automobiles, Medicine and Health Care Products, Petrochemical products and	
uly 21-23	ICE-International Copyright Exchange '99	Hong Kong Convention & Exhibition Centre	light industrial products.  Literary agents, books, newspapers, magazines, children books publishers, art agents	Hong Kong Trade Development Council Tel: (852) 2240 4583 Fax: (852) 2824 0026
ily 21-26	Hong Kong Book Fair '99	Hong Kong Convention & Exhibition Centre	Books, printed matters, art & crafts, stationery, printing services and multimedia products	Hong Kong Trade Development Council Tel: (852) 2240 4583 Fax: (852) 2824 0026
ly 22-25	Malaysia International Food & Beverage Exhibition '99	Malaysia International Exhibition Showroom, Kuala Lumpur	All kinds of food and beverage products and related services	Forum Exposition Sdn Bhd Tel: (603) 273 1988 Fax: (603) 273 4435 E-mail: forexpo@po.jaring.my
ly 29-31	Digital World '99	Hong Kong Convention & Exhibition Centre	Mobile office automation, electronic entertainment, digital AV products and digital communication products	IDG World Expo (Asia) Ltd. Ms Erica Cheng Tel: (852) 2527 9338 Fax: (852) 2529 9956 E-mail: erica_cheng@idg.com.hk
y 30 - Aug 1	Internet Commerce Expo' 99 (ICE HK'99)	1101/0 1101/0 0011101111111111	Networking	IDG World Expo (Asia) Ltd. Ms Carmen Chiu Tel: (852) 2233 9362 Fax: (852) 2529 9956



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- 以滿足不同客人的需要為大前題。
- ▶ 平治Vito多用途客貨車採合了多用途車 和客貨車的特質,對於各中小型企業,需要經常 運載貨物,又或者是一些超常接載客人往返新機 場的客戶,平治Vito是最稱職的多用途客貨車。
- ▶ 平治Vito是嶄新科技的成果,安装配有 全新平治研製的CDI引擎。新的CDI引擎採用直 接機油噴注形式,高壓燃油噴注,令燃油更徹底 燃烧,把耗油量降低至每公里50.4。面引擎输出 則可產生300牛頓米的驚人扭力。二段噴往式的

引擎,不但大大減低引擎的嗓音及震動,為乘客 帶來更舒適更寧靜的旋途。

- ▶ 另外,Vito亦可選配新設計的四前建自 動波箱,動力轉換程式Dynamic Shift Program (DSP)可因應路面的斜度、車輛負重、波箱油溫 度及引擎數據去選擇最適合的被段。
- ▶ 平治Vito多用途客貨車的設備齊全,標 準的裝備包括有五或六座位坐椅選擇,前座司機 及乘客雙安全氣袋,收音錄音機、可調節寫低無 較載盤、紅外線指控中央門鎖、多種金屬車身額 色可供選擇等等。
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香港浸會大學 香港專業教育學院(柴灣分校) 香港專業教育學院(青衣分校) 香港專業教育學院(摩利臣山分校) 香港專業教育學院(觀塊分校) 何東中學 香港仔工業學校 龍翔官立中學

鄧鏡波學校

九龍工業學校 鄧肇堅維多利亞官立學校 筲箕灣官立工業中學 中華基督教會扶輪中學 廠商會中學 廢商會奪章閣中學

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